

Motor Carrier Restroom Access Complaint Form



[State law 70.54.500 RCW](#) protects access to restrooms for motor carriers when delivering or picking up goods from businesses in Washington state. A motor carrier is a person who provides motor vehicle transportation for compensation.

A business that denies motor carriers access to restrooms may be subject to a violation letter and/or fine.

If you're a motor carrier and a business in Washington state denied you access to a restroom while delivering or receiving goods, please fill out this form and email it to eph.cru@doh.wa.gov or print and mail it to: EPH Complaint Resolution Unit, PO Box 47820, Olympia, WA 98504.

Note: There is a separate process for [reporting Washington port facilities that deny truckers access to restrooms and lactation spaces](#).

1. **First Name:**

2. **Last Name:**

3. **Primary Language:**

4. **Phone Number:**

5. **Address:**

6. **Email Address:**

7. **If we need more information, what is the best time to contact you?**

8. **Were you denied access to a restroom facility while delivering or receiving goods?**
If yes, could you describe who denied you access or give us their name?

9. **Name of business that denied you access to a restroom:**

10. **Business Address:**

11. **Business Phone Number:**

12. Other Identifying Information:

In case there are several locations or many buildings in the same lot.

13. Were you picking up or dropping off at this location?

Picking up

Dropping off

14. Describe your complaint with as much detail as possible:

Once we receive and confirm your form, we will start looking into the incident. If you think of anything to add, email us at eph.cru@doh.wa.gov or call toll free 1-833-770-4300.

Information in this form is subject to public disclosure. If you wish to remain anonymous, do not provide your contact information with your complaint. Please be aware if you do not provide contact information, we may not be able to fully investigate or proceed with enforcement action.

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To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.