Columbia Gorge Regional Community Health Assessment 2019

About the Region and the Community Health Assessment

The Columbia Gorge Region includes seven counties along the Columbia River. The region includes Hood River, Wasco, Sherman, Gilliam, and Wheeler counties in Oregon plus Skamania and Klickitat counties in Washington. Combined, these counties cover 10,284 square miles and are home to a population of approximately 84,000.

The Columbia Gorge Region is a mostly rural area with only a few towns that are larger than 1,000 people. Agriculture is a large industry in almost every

FIGURE 1-MAP OF COLUMBIA GORGE REGION

county. Tourism, healthcare, forestry, and growing technology firms also drive the economy. Many of our industries rely on seasonal employment. Therefore, we experience a large influx of workers, especially migrant and seasonal farmworkers.

When gathering information for this Regional Community Health Assessment, we did best efforts to include similar information for all seven counties. Sometimes, information is only available for a subset of the population or we intentionally looked at a subset of the population. Whenever information is about a subset of the community, we clarified what portion of the population is included. Otherwise, the information is inclusive of all seven counties.

Because many of our local organizations are required to conduct a community health assessment, we chose to do this work collaboratively. The seventeen organizations highlighted on the cover page are part of the 2019 Regional Community Health Assessment cohort. More details about the cohort and the organization of the content can be found on page 15

Executive Summary

The Columbia Gorge Health Council and its partners are pleased to present the third collaborative regional Community Health Assessment (CHA) for the Columbia Gorge region. In the Columbia Gorge, we have taken the CCO model, infused in it our own local ideas and experiences, and created something unique that is both responsive to, and useful for, our community.

While every CCO is required to conduct its own CHA, the Gorge has put its own spin on the process. In our case, this CHA is built on collaboration. Led by the Columbia Gorge Health Council, the tri-annual CHA process starts with the 'Cohort' the 17 community partners who contributed funds and who have agreed to adopt the CHA as their organization's CHA. In addition, numerous community organizations listed on page 12 agreed to disseminate, administer and collect surveys from individual community members. These consumer surveys provide the backbone of data for the CHA.

Challenges

Health equity – or the lack thereof – is an issue that is difficult to identify through individual data points. We recognize that equity is a collection of conditions that cannot be 'solved' by a single action. It takes multiple, cross-sector, ongoing efforts to create true health equity. To this end, we, as a community, strive to include and elevate those voices of those who are impacted most by inequities and who historically have been most excluded from decision-making.

In the Gorge, we believe that each person is an expert in their own lived experience. We elevate and honor their voices by asking, listening and responding to those voices. In practice, this includes the Community Advisory Council (CAC) reviewing the survey questions, converting the surveys into plain language in addition to Spanish, and hand-fielding surveys to ensure responses from those people most affected by health inequities.

The 2019 CHA process has not been without challenges. Because this is our third CHA process, we have been able to identify issues that fall between the data. For example, we understand that the Federal Poverty Level (FPL) does not reflect true challenges and struggles for households in the Columbia Gorge due to the cost of housing (officially a designated housing burdened community). Thus, 2019 CHA uses 200% of the FPL to identify 'low-income', which we recognize is still inadequate to fully define income inequality.

In another example, while we received more survey responses from American Indian or Alaska Native community members as compared to 2016, the numbers are still small and make it difficult to assess the inequities faced by this segment of our community. This is a challenge the CHA Cohort and agency partners will address in the upcoming Community Health Improvement Plan (CHIP) process and in future versions of the CHA itself.

Moving Forward

Despite these challenges, the CHA/CHIP has become the foundation we use to build a healthier community. The CHA has helped this community develop a common understanding of its health needs while adopting a broad definition of health that includes food, housing, transportation, sense of community, and access, along with traditional physical, mental, and dental health. The next step in our

process is to hand this CHA over to our Community Advisory Council to create our third Community Health Improvement Plan (CHIP).

Using previous versions of the CHA/CHIP, community partners have created countless programs that address our broad health needs, and which have brought in more than $12 million in outside funding. The CHA and these collaborations were a significant reason the Columbia Gorge was awarded the Robert wood Johnson Foundation Culture of Health Prize in 2016.

It is our sincerest hope and belief that the 2019 CHA will continue to propel our community forward. We are confident that community providers of all types – healthcare, human service, social service, public health, prevention and promotion – will use this data to design and implement more new, innovative ideas to improve health and overall wellness in the Gorge. It is also our sincere hope that this CHA and the soon-to-come CHIP will spur more participation from individual community members, and more agency collaborations especially with education, business, and elected officials.

To those of you who already use this CHA we thank you. To those of you who don't yet use this CHA, please join us as we work to improve the health of both individuals and the entire community that is the Columbia Gorge.

The next eight pages highlights the key information from the detailed document.

A few notations for the Execuitve Summary information that follows.
- Most data are rounded to the nearest percent for presentation purposes in the Executive Summary. Details can be found in the body of the document.
- Unless otherwise stated, data is either 2018 or 2019 information.
- When we use Oregon or Washington, we mean the 7 counties in our region. Oregon includes Gilliam, Hood River, Sherman, Wasco, and Wheeler counties. Washington includes Klickitat and Skamania counties.
- Five different surveys are referenced in this document. From the Consumer Health Survey, we use the following notations:
  o Adults are all responses from the Consumer Health Survey.
  o Parents are adults with one or more child ages 0-17 in the household.
  o Parents of children ages 0-5 have infants or toddlers in the household.
  o Caregivers are adults who are performing caregiving services for another adult.
  o Diverse Communities are Adults who self-reported their race or ethnicity as any combination of Latino or Hispanic, American Indian or Alaska Native, Asian or Asian Amercian, Black or African American and Other.
  o Low Income households are defined as <200% Federal Poverty Level (FPL) or $24,120 per year for single adults and $49,200 per year for a family of 4.
  o Medicaid means the Adult completing the survey has Medicaid as their health insurance including those who have both Medicaid and Medicare.
- Students means responses from the Student Wellness Survey or Healthy Teen Survey.
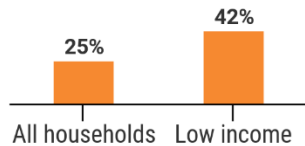
Sense of Community

People with **social** and **family supports**, a sense of **security** and **belonging** have better physical and mental health overall, and are more likely to thrive.

Social Supports means - people feel loved, wanted and have someone to help in times of need.

% of Adults who do not have adequate social supports

25% — All households
42% — Low income

22% of Adults said

My household has no money for social activities


Belonging means - all people are treated fairly. This includes all races, ethnicities, genders, or sexual orientations.

- I have witnessed unfair treatment
- I have experienced unfair treatment

All households: 70%, 33%
Diverse Communities: 75%, 62%
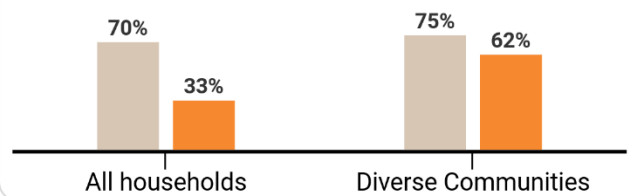
Family Supports means - people can meet the needs of their family from young children to aging parents.
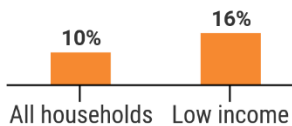
34% of Parents said
I want parenting supports
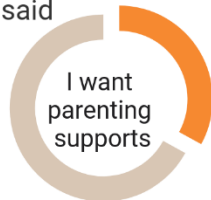
50% of Caregivers said
I do not feel supported

Security means - people feel safe in their neighborhoods and trust their neighbors.

% of Adults who do not feel safe.

10% — All households
16% — Low income

82% of Adults said
I trust my neighbors

Traumatic events cause physical, emotional, spiritual or psychological harm. People impacted by trauma can feel threatened, anxious or frightened and can have long term chronic health conditions.

% of Adults who said I was made to do something sexual that I did not want to do.

16% — 2016 rate
20% — 2019 rate
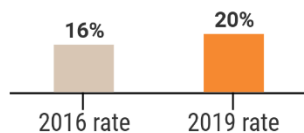
% of Adults who said I was physically hurt or threatened by an intimate partner.

16% — 2016 rate
22% — 2019 rate
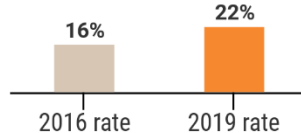
% of Adults who said I witnessed or experienced violence.

30% — 2016 rate
42% — 2019 rate
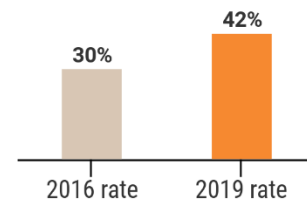
Find details starting at Sense of Community on page 18 and Early Education on page 31 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R2, R3

Built Environment, Part 1

This means the places where we live, learn, work, and play. It includes **basic needs** like **housing** that is affordable and appropriate, **healthy foods** and mobility and **transportation** along with .... (see next page)

Housing burden means people are spending 50% or more of their income on housing and may struggle paying for other basic needs such as food, clothing, transportation, and medical care. Some people experience higher rates of housing burden.

- **Worry about losing housing**
- **Housing burdened**

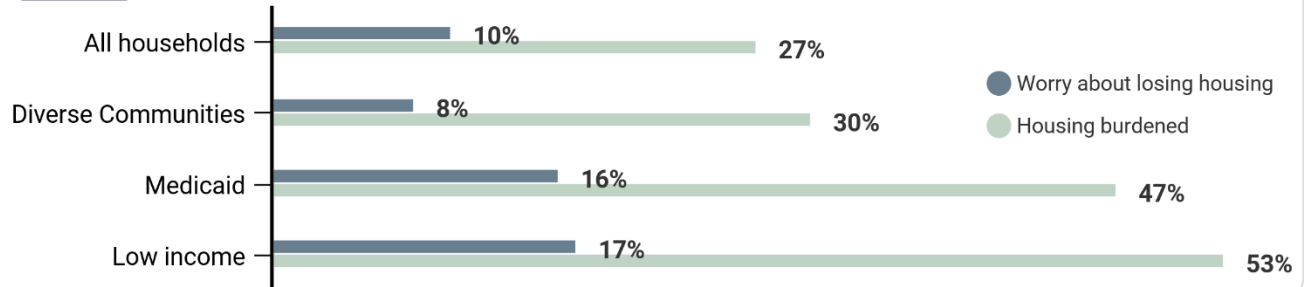|	Worry about losing housing	Housing burdened
All households	10%	27%
Diverse Communities	8%	30%
Medicaid	16%	47%
Low income	17%	53%

The Dalles High School **cafeteria** has **seating** for **10%** of the **students**.

55% of **Households** said they have 2 or more servings of fruit per day.

64% of **Households** said they have 2 or more servings of veggies per day.

Food insecurity means people worry about running out of food or they went without food. Some people have higher rates of food insecurity.

% of Households with Food Insecurity

	Went without Food	Worry about running out of Food
All households	10%	27%
Diverse Communities	19%	37%
Low income	18%	47%
Medicaid	21%	50%

- **Went without Food**
- **Worry about running out of Food**
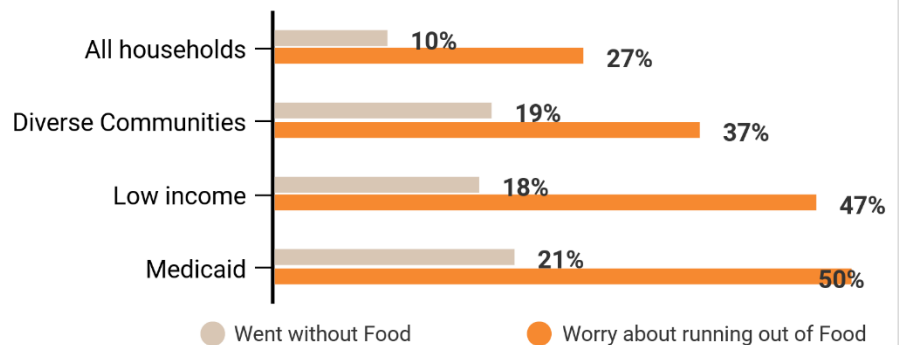
Transportation barriers means people go without transportation when really needed or go without basic needs like healthcare and food due to transportation or distance. Transportation is the highest unmet need.

% of Households going without Transportation

All households	13%
Parents with children 0-5	16%
Diverse Communities	19%

Find details starting at Built Environment on page 23 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R3, R5, R15, R24

Built Environment, Part 2

(from previous page) ... It includes all people having the chance to be **physically active** and **youth being safe**. To make the best of our built environment, we all need to **feel safe** in our neighborhoods, parks, and schools.

Physical Activity

79% of **the community**
Has access to places for physical activity

13% of **Households** said
Finances limited our physical activity

10% of **Households** said
Lack of Transportation or distance limited our physical activity

Youth Safety

82% of **Adults** said other adults
Watch out for children and keep them safe

% of **students** who said they were bullied going to or at school
- 8th graders: 41%
- 11/12th graders: 35%

% of **students** who said they missed school due to feeling unsafe
- 8th graders: 9%
- 11/12th graders: 7%

Basic Needs

25% of **Households** said
We went without 1 or more basic needs

81% of 0-24 month infants and toddlers
Have no access to regulated childcare settings

6% of **Households** said
We went without food due to lack of Transportation or distance

Inequity

Inequity - 25% of all households went without 1 or more basic needs such as housing, food, transportation or childcare. Low income households and Caregivers go without more basic needs.

37% of **Low income Households** said
We went without 1 or more basic needs

31% of **Caregivers** said
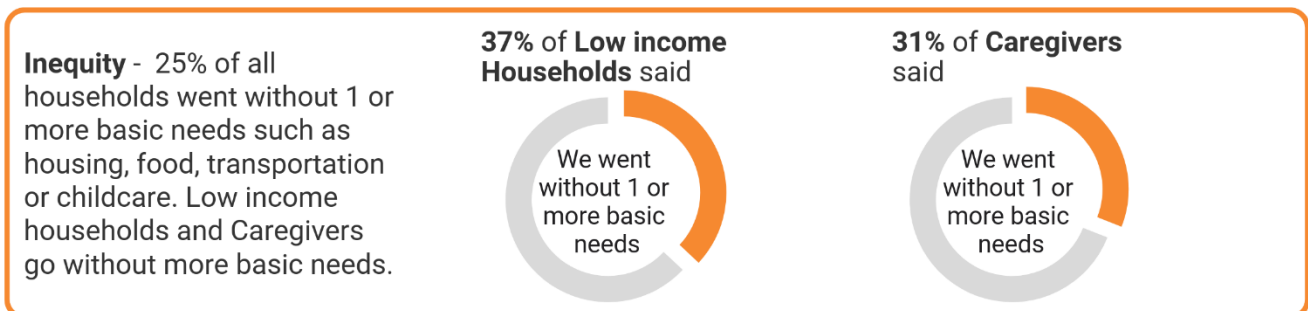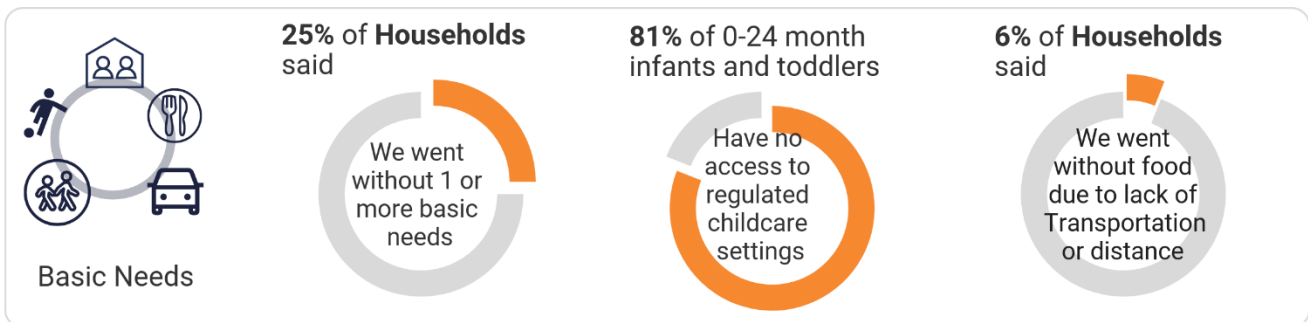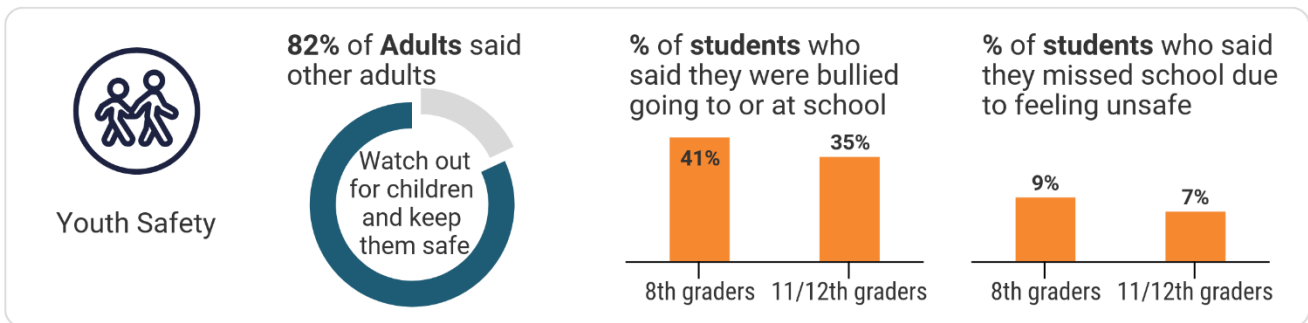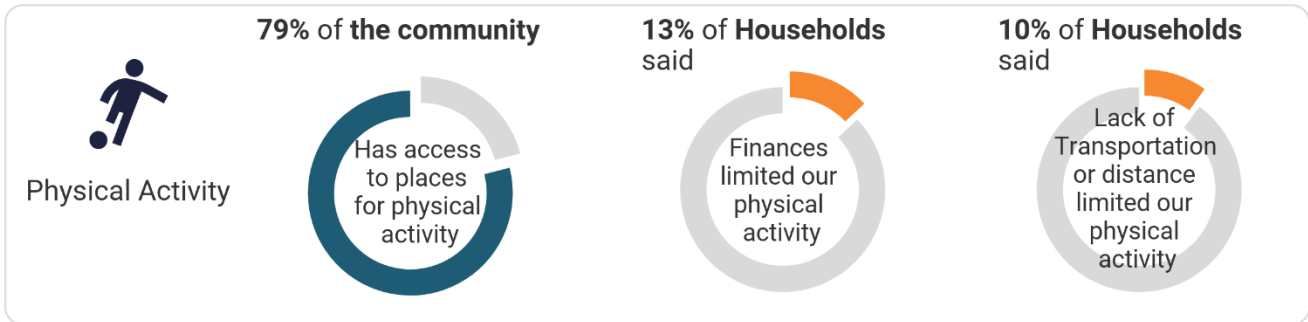We went without 1 or more basic needs

Find details starting at Built Environment on page 23 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R3, R5, R14, R17, R32

Youth Health

Healthy children lead to healthy adults and a healthy community. Health conditions in the early years can impact quality of life for years to come.

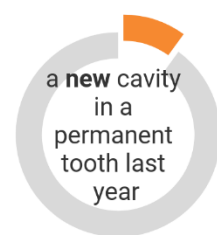The overall physical, mental and oral health of youth.

83% of **Oregon teens** said we have

Good to Excellent Physical health

72% of **Oregon teens** said we have

Good to Excellent Emotional and Mental Health

10% of **8-9 year olds** have

a **new** cavity in a permanent tooth last year

38% of **11th and 12th graders** have

an unhealthy weight

5% of **Parents** said a healthcare provider told them

my child has an unhealthy weight

% of Students who report they have attempted suicide

13% 8th graders
11% 11/12th graders
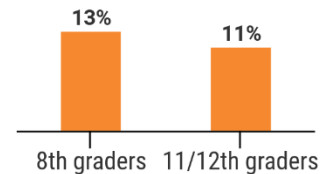
% of 11th and 12th graders reporting they have used the following in the last 30 days

|	
Marijuana	25%
Vaping, e-cigarettes	36%
Alcohol	37%

68% of **Adults** said "I know of at least one local resource where I could refer someone who is at risk for suicide."

Inequity - Youth who have Medicaid have higher rates of chronic health conditions and non-medical barriers impacting health. Most youth have no access to fluoridated water.

24% of **Medicaid youth** have

one or more chronic health conditions

32% of **Medicaid youth** have

3 or more non-medical barriers

78% of **all youth**

Do not have access to fluoridated water
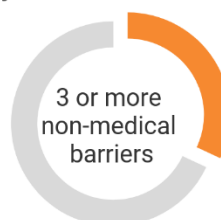
Find details starting at Measuring Results of Healthcare on page 36 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R1, R3, R4, R6, R7, R10, R14, R17, R19

Youth Healthcare Access

Means all children got access to healthcare services if they were needed and all children receive preventive services such as vaccinations.

72% of Oregon 2-years olds and **39% of Washington 2-year olds** have their needed vaccines

Of 13-17 year olds, 51% in Oregon and **17% in Washington** have their needed vaccines

Oregon   **Washington**

Oregon   **Washington**

Parents were asked if their child or children got all the healthcare they needed.

6% of Parents said my **child** did not get needed

Dental Care

5% of Parents said my **child** did not get needed

Medical Care

16% of Parents said my **child** did not get needed

Developmental Care like Speech Therapy

25% of Parents said my **child** did not get needed

Counseling or Mental Health Care

Parents reporting the location my child gets mental health services

School counselor: 9%
Mental health clinic: 0%
Primary care office: 39%
Online, text, or video chat: 8%
Other: 44%
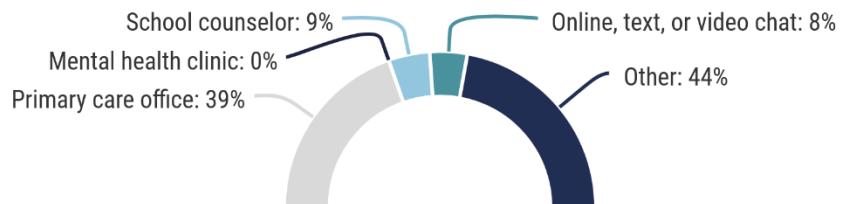
Inequity - Young children go without needed healthcare. School-based services are not available to all teens.

31% of Parents with **children 0-5** said

My child did not get needed healthcare
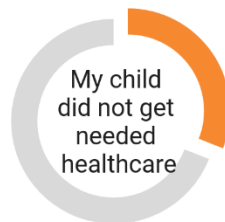
66% High School students do not have access to a school-based health center.

Find details starting at Youth Healthcare Access on page 33 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R1, R3, R4, R10, R17, R20

Adult Health

Well-being acknowledges imperfect health—that people with managed chronic conditions or other illnesses can thrive and be healthy. Health affects learning and economic productivity.
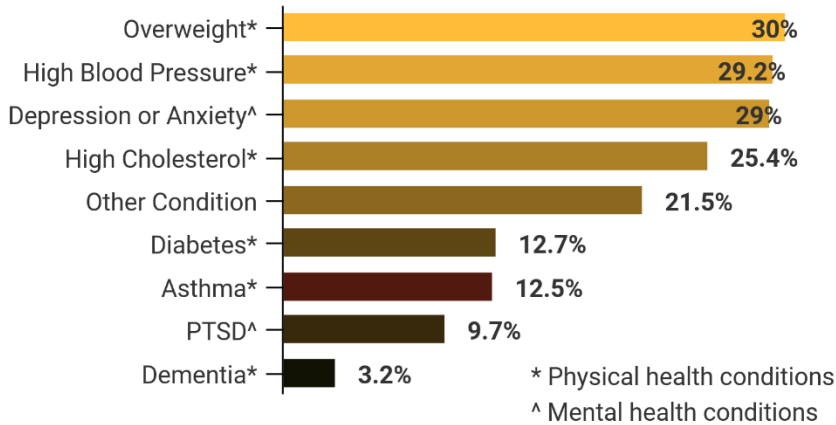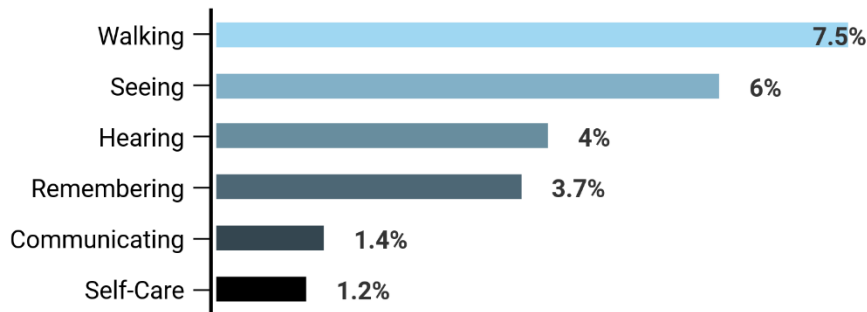
Adults said the most common health conditions they have are:

Condition	%
Overweight*	30%
High Blood Pressure*	29.2%
Depression or Anxiety^	29%
High Cholesterol*	25.4%
Other Condition	21.5%
Diabetes*	12.7%
Asthma*	12.5%
PTSD^	9.7%
Dementia*	3.2%

* Physical health conditions
^ Mental health conditions

% of Adults reporting **A LOT of difficulty** with the following:

Activity	%
Walking	7.5%
Seeing	6%
Hearing	4%
Remembering	3.7%
Communicating	1.4%
Self-Care	1.2%

84% of **Adults** said

Our health is Good to Excellent

13% of **Adults** said

We are impacted a lot by traumatic events

56% of **Adult tobacco users** said

We want help quitting tobacco

% of Adults reporting some type of a chronic condition:

At least 1 physical health condition: 33%

At least 1 mental health condition: 9%

No chronic conditions: 33%

Both physical & mental health conditions: 25%
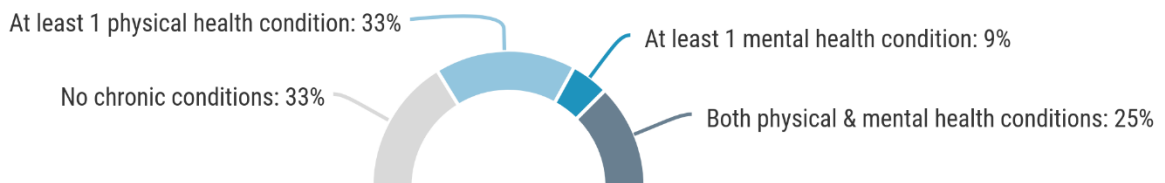
Find details starting at Adult Health on page 36 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R3

Adult Healthcare

A strong body of evidence supports the connection between a child's health and social and emotional development and the well-being of parents and caregivers. Adults having access to and receiving healthcare is inter-related to Youth Health.

29% of **Oregon adults** had **Flu shots** in 2018

15% of **Washington adults** had **Flu shots** in 2018

% of Adults with medical insurance

Entire year: 86%

Part of year: 6%

No insurance: 8%

Adult Healthcare Access - means adults got the healthcare services they needed.

9% of Adults said

We went without Medical Care

30% of Adults said

We went without Dental Care

24% of Adults said

We went without Mental Health care

Where Adults get Mental Health Services

Mental Health clinic: 43%

Online, text, or video chat: 2%

Other: 21%

Primary care office: 31%

VA: 3%
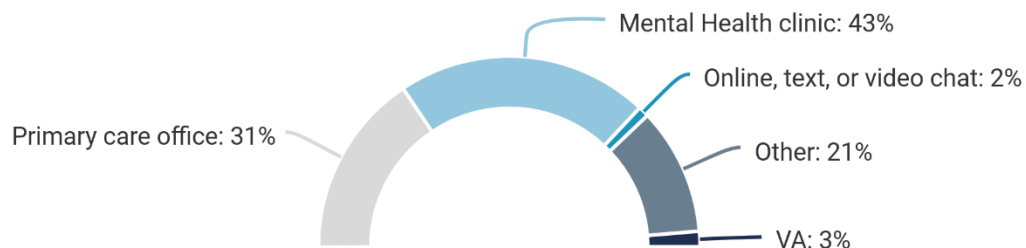
Inequity - Parents of children ages 0 to 5 go without insurance at higher rates. Without insurance, adults are not getting the care they need. Transportation can be a barrier too.

16% of **Parents** of children 0-5 said

We went without medical insurance

47% of **Adults without health insurance** said

We went without Medical Care

8% of **Households** said

We went without healthcare due to transportation or distance

Find details starting at Adult Healthcare Access on page 33 of the **Columbia Gorge Regional Community Health Assessment 2019** at cghealthcouncil.org. Data sources: R3, R5

Acknowledgments

Completing a regional community health assessment is a community effort and is dependent on the support of many people and organizations. The Community Advisory Council, or CAC, oversees all stages of the Community Health Assessment and is the final decision-maker for the Community Health Assessment. The CAC forum includes many CAC agencies who helped with survey distribution and general data collection.

Advantage Dental Services, LLC
Aging in the Gorge Alliance
Aging and People with Disabilities (APD)
Area Agency on Aging (AAA)
Blue Zones Project
Bridges to Health
Columbia Gorge Family Medicine
Columbia Gorge Food Bank
Columbia Gorge Health Council
Department of Human Services – Self
    Sufficiency
Deschutes Rim Health Clinic
Down Manor
Eastern Oregon CCO
FISH Food Bank
Four Rivers Early Learning Hub
GOBHI
Gorge Grown
HAVEN From Domestic & Sexual Violence
Helping Hands Against Violence Inc.
Hood River County Health Department
Hood River County Prevention
Hood River School District
Hood River Shelter Services
Klickitat County Health Department
Klickitat Valley Health
Lindsay Miller Consulting
Mid-Columbia Economic Development District
    (MCEDD)

Mid-Columbia Housing Authority
MCMC Hospital
MCMC Internal Medicine
MCMC Visiting Nurses/Transition Team
Meals on Wheels, HRV Adult Center
Meals on Wheels, Wasco County
Mid-Columbia Center for Living
Mid-Columbia Senior Center, The Dalles
Next Door, Inc
North Central Public Health District
OHSU
One Community Health
OSU Extension
Pacific Source Community Solutions
Providence CORE
Providence Hood River Family Medicine
Providence Hood River Internal Medicine
Providence Hood River Memorial Hospital
Reliance eHealth Collaborative
Skamania County Health Department
Skyline Hospital
Southwest Accountable Communities of Health
Strong Women
The Next Door
Mid-Columbia Health Equity Advocates
    (MCHEA)
United Way of the Columbia Gorge
Youth Empowerment Shelter
YOUTHTHINK

Table of Contents

Introduction

In 2013, twelve different organizations in the Columbia Gorge Region formed a cohort to create an integrated Columbia Gorge Regional Community Health Assessment. This 2019 version represents the third iteration of our collaborative work with seventeen organizations as part of the cohort and represented on the cover page. The full list of organizations and the year each joined is noted below.

Columbia Gorge Health Council (2013)	Providence Hood River Memorial Hospital (2013)
Hood River County Health Department (2013)	Skamania County Health Department (2013)
Klickitat County Health Department (2013)	Skyline Hospital (2013)
Klickitat Valley Health (2013)	
Mid-Columbia Center for Living (2013)	Four Rivers Early Learning Hub (2016)
Mid-Columbia Medical Center (2013)	United Way (2016)
North Central Public Health District (2013)	Advantage Dental Services, LLC (2019)
One Community Health (2013)	Eastern Oregon CCO (2019)
Pacific Source Community Solutions (2013)	Southwest Accountable Communities of Health (2019)

We once again looked at both social and economic conditions in addition to key healthcare information in the region. By doing so we were able to recognize the most important issues that face our population. Our Principles of Collaboration remained the same and outline our mutual intention:

- A collaborative approach to the Community Health Survey (CHA) and the Community Health Improvement Plan (CHIP) is better for our region, yielding more accurate and more actionable products, as community providers agree on the needs within our region and communities and as we align our abilities to address those needs together.
- A collaborative approach to the CHA and CHIP will maximize collective resources available for improving health in the region.
- A collaborative approach to the CHA and CHIP must be truly collaborative, requiring commitments of cash or in-kind resources from all participants who would use it to satisfy a regulatory requirement.

The rest of this document illustrates our collaborative effort, and our shared recognition of the greatest needs in the Columbia Gorge Region.

How we organized the information

The requirements placed on hospitals, health departments and coordinated care organizations for the scope of a community health assessment do not fully overlap. To blend the information in a cohesive manner, we used the Robert Wood Johnson Foundation (RWJF) Culture of Health Action Framework to group similar content and themes. The Action Framework was adopted and adapted for the 2017 Regional Community Health Improvement Plan (CHIP). Using the Action Framework for the 2019 Regional Community Health Assessment provided continuity and further community alignment.

The Culture of Health Action Framework provides a shared language and a shared measurement system - both of which are cornerstones of the Collective Impact work to create a healthy community. The Action Framework includes three core elements:

- *Action Areas*: high-level objectives which can improve population health, well-being and equity;
- *Drivers*: activities or systemic factors that are critical to achieving better health; and,
- *Measures*: specific social, economic and policy data points that can help track progress over time.
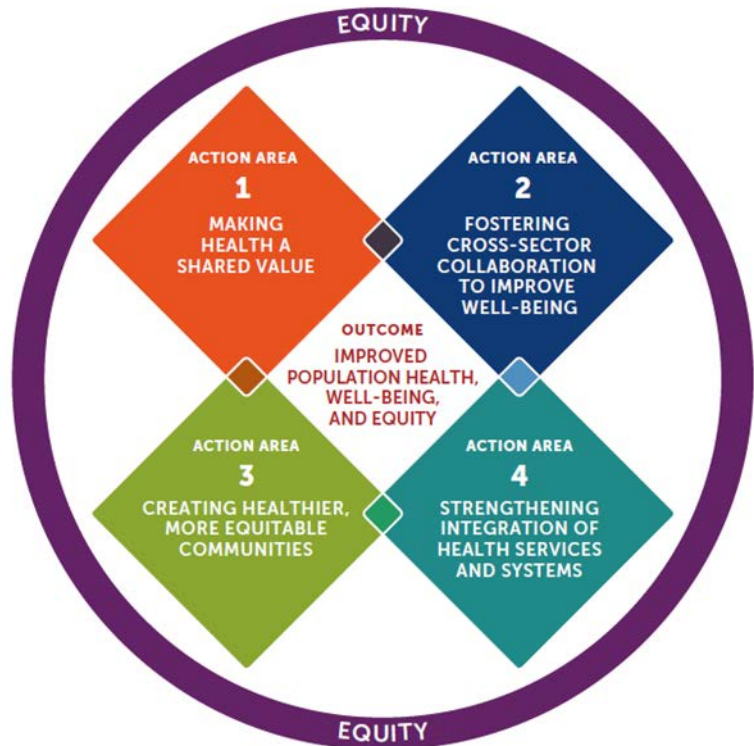
The Action Framework is informed by rigorous research on the multiple factors which affect health. It recognizes there are many ways to build a Culture of Health and provides numerous entry points for all types of organizations and communities to get involved.

For more information about the RWJF Action Framework visit this link: http://www.rwjf.org/en/how-we-work/building-a-culture-of-health.html

The 2017 Community Health Improvement Plan focused on 3 Drivers within the Action Areas:

- Driver 1.2: Sense of Community as part of Action Area 1: Making Health a Shared Value
- Driver 3.1: Built Environment/Physical Conditions as part of Action Area 3: Creating Healthier, More Equitable Communities
- Driver 4.1: Access as part of Action Area 4: Strengthening Integration of Health Services and Systems

The scope of the 2019 Regional Community Health Assessment included all three of the 2017 CHIP topic areas plus additional areas as needed by cohort members for regulatory requirements. See Appendix B – List of the local, state and national requirements for Community Health Assessments for details.

The term "survey data" is used throughout the document.   Survey data refers to a consumer health survey conducted in the region in the summer of 2019. Details on the methods for the survey can be found in Appendix G – Consumer Survey Methods.

A reference to all copies of the survey is in Appendix F – References to the Consumer Health Survey

How to read the detailed document

Name of relevant Action Area

Name of relevant Driver

Action Area 1: Making Health a Shared Value

The Action Framework establishes health as a core building block of personal fulfillment, thriving communities, and a strong, competitive nation. It does not, however, prescribe that a single definition of health should be held by all; rather, that achieving, maintaining, and reclaiming health is a shared priority, defined in different ways by different entities.

★ Driver 1.2 Sense of Community

Research suggests that individuals who live in socially connected communities—with a sense of security, belonging, and trust—have better psychological, physical, and behavioral health, and are more likely to thrive.

★ Sense of Community – Community members that feel people in their community are willing to help, can be trusted, feel safe in their community and are treated fairly. In our region, the people who experience less Sense of Community include Low income households, Adults on Medicaid, Caregivers, Diverse Communities, and Households with Migrant/Seasonal Farmworkers. [Requirements: ☺] [Data Sources: R3]

Cross-reference to list of Data sources in Appendix C for this topic area

What are the overall numbers?

From the Consumer survey, overall:

★ means 2017 CHIP topic

! What has changed since 2016 or what stands out?

Cross-reference to list of Requirements in Appendix B for this topic

! means performance is lower than 2016

Action Area 1: Making Health a Shared Value

The Action Framework establishes health as a core building block of personal fulfillment, thriving communities, and a strong, competitive nation. It does not, however, prescribe that a single definition of health should be held by all; rather, that achieving, maintaining, and reclaiming health is a shared priority, defined in different ways by different entities.

★ Driver 1.2 Sense of Community

Research suggests that individuals who live in socially connected communities—with a sense of security, belonging, and trust—have better psychological, physical, and behavioral health, and are more likely to thrive.

★ Sense of Community – Community members that feel people in their community are willing to help, can be trusted, feel safe in their community and are treated fairly. In our region, the people who experience less Sense of Community include Low income households, Adults on Medicaid, Caregivers, Diverse Communities, and Households with Migrant/Seasonal Farmworkers. [Requirements: ①] [Data Sources: R3]

What are the overall numbers?

From the Consumer survey, overall:
- 33% have been treated unfairly and 70% have witnessed others being treated unfairly.
- 18% don't trust their neighbors
- 10% don't feel safe in their neighborhood
- 18% feel adults don't keep children safe and out of trouble
- 20% said they were made to do something sexual that they did not want to do
- 22% said they were physically hurt or threatened by an intimate partner
- 42% said they have witnessed or experienced violence

! What has changed since 2016 or what stands out?

Unfair treatment of others happens frequently and is observed by many
- 62% of Diverse Communities experience unfair treatment
- 16% of Low Income feel unsafe

Rates of people reporting violence have increased. The numbers below are 2016 rates followed by 2019 rates.
- Made to do something sexual that you did not want to do: from 15.7% to 20%
- Physically hurt or threatened by an intimate partner: from 16.2% to 22.3%
- Witnessed or experienced violence: from 30.4% to 41.8%

★ Social Support - Community members indicating they have adequate social support from partner, family, and friends. In our region, the people who experience fewer social supports include Low income households and Adults on Medicaid. [Requirements: ①] [Data Sources: R2, R3]

What are the overall numbers?

From the Consumer survey overall, the Social Support Indicators show social support challenges are worse than those reported in 2016, with about 20% reporting poor social support for most domains. Low Income, Medicare, Medicaid and Uninsured were most likely to report low social support.

- 26% do not have someone to make them feel loved or wanted (21% 2016)
- 27% do not have someone to give them good advice (22% 2016)
- 31% do not have someone to relax with (29% 2016)
- 31% do not have someone to talk to about problems (26% 2016)
- 32% do not have someone to help if they were confined to a bed (29% 2016)
- 42% of Low Income have no social supports
- 37% of Adults on Medicaid feel they lack social support

Blue Zone data from The Dalles shows overall well-being holding steady from 2017 to 2019:

- Well-Being Index   Steady   0.3%
- Purpose   Decrease   0.7%
- Social   Decreasing   1.1%
- Financial   Increased   4.2%
- Community   Increased   2.7%
- Physical   Decreased   1.4%

28% increase in agreement that Blue Zones Project has had a positive impact on their community. 2% (2017) to 30% (2019)

Caregiver:

- 16% of Adults are Caregivers to an older adult and 50% of Caregivers have adequate support.
- Respite care is identified as highest need.

! What has changed since 2016 or what stands out?

All social support indicators from the consumer survey are worse than 2016, see details above.

Supports needed for Caregivers

Respite Care	Support group for self	Instructions on tasks	Adult Day Care	Other
13.70%	9.20%	9.20%	3.80%	14.30%
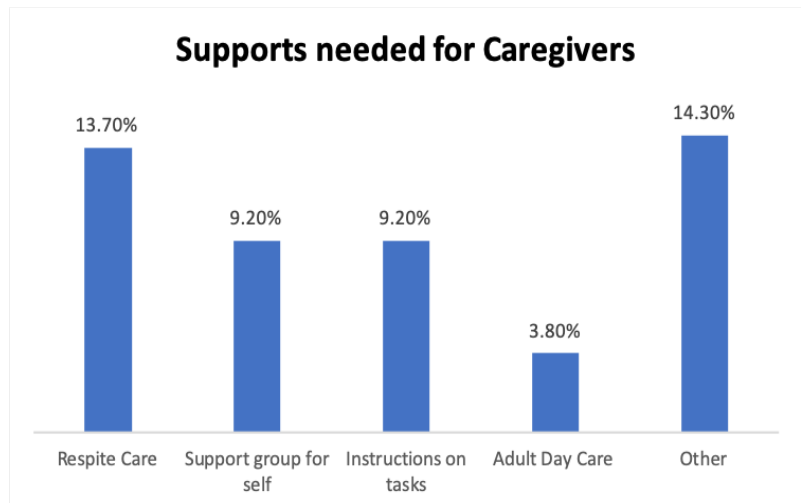
★ Effective referrals – the social service and healthcare community frequently and effectively refer clients to each other's services to meet the health needs of clients and their families. [Requirements: ① ② ③ ④] [Data Sources: R26]

The Columbia Gorge region uses a regional Health Information Exchange capability from Reliance eHealth Collaborative which includes a closed-loop eReferral system. Currently, there are 58 unique organizations using the eReferral platform.

Approximately 94% of eReferrals are accepted and acted on with less than 6% overall having been Cancelled or Declined. The eReferral platform allows for overall performance analytics and supports progress reporting.

A user of the eReferral system is DHS Child Welfare. They use the system to send referrals to Mid-Columbia Center for Living for the mandatory Child and Adolescent Needs and Strengths (CANS) documentation that is required within 60 days for all children taken into custody.

Action Area 2: Fostering Cross-sector Collaboration to Improve Well-being

Health means much more than simply not being sick. This Action Area places focus on collaborations that include sectors typically viewed as "outside" of health care and demonstrates how these cross-sector collaborations can play an essential role. Hospitals, health systems, and medical professionals continue to make important strides in collaborating, but the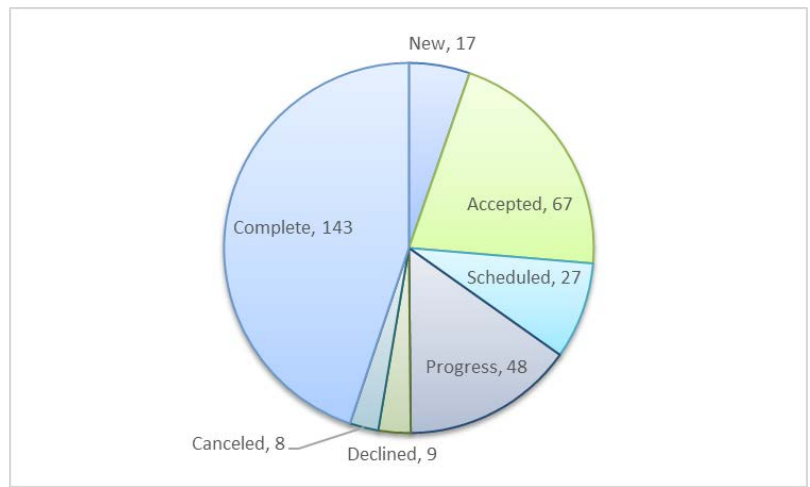 health care sector cannot bear sole responsibility for improving health. We must break down silos that separate improving health from the work of education, business, transportation, community development, and other historically "non-health" sectors that form an integral piece of the health puzzle. We also must ensure that organizations representing traditionally vulnerable communities are actively included in dialogue and decision-making.

Driver 2.1 Number and Quality of Partnerships

Research indicates that building relationships among partners is the most challenging aspect of creating change, and that leadership is particularly important for cross-sector synergy. Other key factors include establishing a history of collaboration between organizations, ensuring participants have the resources they need, and building a sense of shared accountability.

Local health organizational collaboration - Community health assessments, community health improvement plans, and coalitions are established to increase impact across all health sectors [Requirements: ③④⑤⑥⑦⑨] [Data Sources: R3]

What are the overall numbers?

Fifteen (15) unique organizations contribute financially to a shared regional Community Health Assessment including seven counties, two states, four public health departments, three

accountable care organizations, one early learning hub, United Way, and one Dental Care Organization.

Community Advisory Council includes nine (9) additional organizations engaged in the Community Health Assessment effort representing domains including housing, food, transportation, aging, and prevention.

More than 50% of Consumer Surveys are hand-fielded to reach under-served populations. 45% of hand-fielded surveys reached Diverse Communities.

What's changed since 2016?

The 2019 cohort for the Community Health Assessment added Advantage Dental Services, LLC, Eastern Oregon CCO (EOCCO) and Southwest Accountable Communities of Health (SWACH).

Opportunities to improve health for youth at schools – the breadth and depth of school-based health centers and school-based healthcare services. [Requirements: ④] [Data Sources: R10]

What are the overall numbers?

Hood River Valley High School has the only school-based health center (SBHC) in the Gorge Region. The SBHC is operated by One Community Health (OCH) who provides medical, dental and behavioral health services. 33% of the Hood River Valley student population is served onsite at the SBHC.

On average, students receiving care had 4.4 visits per students which is higher than state and national averages. The average number of behavioral health visits was 3.7 visits per student.
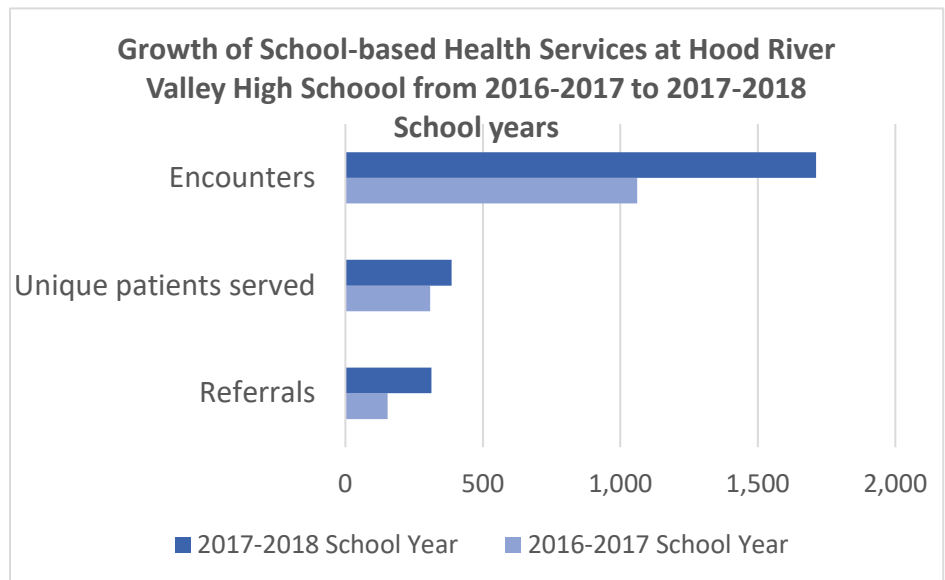
Top Primary Diagnoses are:
- Mental health including substance use
- Family planning
- Acute physical health concerns

Students served were 54% Latino and 46% Non-Latino

Growth of School-based Health Services at Hood River Valley High Schoool from 2016-2017 to 2017-2018 School years

Students Served at School-based Health Center
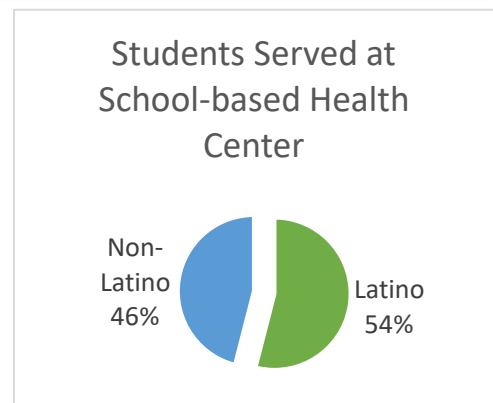
What's changed since 2016 or what stands out?

20% increase in students served and 62% increase in encounters between 2016-2017 school year an 2017-2018 school year.

No new School-based Health Centers established in 3 years.

Unmet mental health needs of teens suggest that more mental health services are needed at student-based health centers.

Driver 2.2 Investment in Cross-Sector Collaborations

In addition to measuring the quality and quantity of cross-sector collaborations, it is important to track investments that support these partnerships.

Allocations for health investments related to nutrition and indoor and outdoor physical activity

Means breaking down silos that separate improving health from the day-to-day work of businesses, schools, and other community institutions. These and other historically "non-health" sectors recognize their important contributions to well-being, aligning resources and policies accordingly. Public and private sectors work together to support population health and well-being. [Requirements: ▯] [Data Sources: R11, R12, R9, R18, R10]

What are the overall numbers?

Providence supports Healthier Kids, Together - promoting increased activity and improved nutrition for Oregon's children. Providence Hood River Memorial Hospital partnered with the Oregon Food Bank to support a school-based food pantry that will provide more the 39,000 pounds of food and serve as many as 4,500 families. Additional partnerships focus on physical activity during recess at 10 Gorge elementary schools, an after-school physical activity program at Mid Valley elementary school, voucher for free fresh veggies for mothers with the WIC benefit and their family members and investments infrastructure in three local parks.

Skyline Hospital's community health initiatives include employing one FTE who teaches cooking classes for youth, serves as a healthcare representative on coalitions and boards, promotes safe physical activity and offers cooking demonstrations at the local foodbanks. Additionally, Skyline has purchased bicycle helmets for youth, coordinated classes and trainings with physicians and other experts, and offered discount fitness programs for patients with barriers to this service. The total value of the Community Health Program between 2017 and 2019 was approximately $210,000.

Mid-Columbia Medical Center has recognized childhood obesity is known to disproportionately affect children of lower socio-economic status. In response to the county's 26% children in poverty rate (compared to 23% statewide), MCMC has formed a workgroup specific to the creation of a pediatric obesity clinic in which to monitor and address patient obesity rates.

As part of MCMC's mission to spread health and wellness throughout the community, they provide free athletic training services to 8 local middle and high schools at an annual cost of over $365,000. Their free services include injury prevention, triage, rehabilitation and concussion care. Their 5 full time staff dedicate their entire workload to keeping student athletes at these schools safe and healthy through the year-round sports season.

Columbia Gorge Health Council community program funding of $517,900 for:
- Food Access for All - the Food Security Coalition working to build resilient, local food system and improve equitable access to nutritious food in the Gorge. Amount awarded: $176,300
- Imagination Yoga - Teaching yoga to second graders in Wasco and HR counties. Addressing childhood inactivity, distractibility, anxiety and bullying. Amount awarded: $25,000

- Power of Play - Playworks® designed to leverage the power of safe, fun and healthy play at school in ten elementary schools in HR and Wasco counties. Amount awarded: $246,600
- Summer Swim RX - Provided swim passes for the local pool to low income youth in The Dalles and Hood River. Amount awarded: $50,000
- Mighty Mouth Campaign - Consumer communication that healthy nutrition is good for your teeth. Amount awarded: $20,000

One Community Health continues to offer the SALUD program to our patients and will offer the PASOS program in 2019/2020. The Steps Forward/Pasos Adelante curriculum focuses on healthy food choices and preparation, chronic disease risk, community health, and participant advocacy.

Action Area 3: Creating Healthier, More Equitable Communities

The goal of this Action Area is to encourage communities to fulfill their greatest health potential by improving the environment in which residents live, learn, work, and play. While we have made strides in creating healthier environments, we must ensure that community settings support overall well-being and extend to upstream influences of health including early childhood education.

★ Driver 3.1 Built Environment/Physical Conditions

The built environment—or the physical space in which we live, learn, work, and play—is key to a community's well-being. For example, sidewalks in good condition and active transport routes, such as bicycle lanes, are features of the physical environment that may provide greater access to exercise and healthy food options. However, to take advantage of these opportunities, it's essential that we feel safe in our neighborhoods, parks, and schools.

★ Housing affordability and appropriateness – There is strong evidence characterizing housing's relationship to health. Housing stability, quality, safety, and affordability all affect health outcomes. Access to stable housing is particularly challenging for those living with mental illness even with supports. In the Gorge region, the people who experience higher levels of housing insecurity include Families with young children, Low income households, Adults on Medicaid, Adults on Medicare and Caregivers. [Requirements: ①⑩] [Data Sources: R3, R5, R24, R30]

What are the overall numbers?

From the Consumer Survey, households are 'Housing burdened' or paying more than 50% of their income on housing at the following rates

- 27% of households
- 30% of Diverse Communities
- 53% of Low-Income households
- 53% of Uninsured
- 47% of Medicaid/Dual Eligible

County Health rankings list:

- 14% a total of 4247 households in the Gorge seven counties that have a severe housing cost burden, this reflects the mailed community health survey responses
- 17% have severe housing problems – Severe housing problems defined as at least one of the following issues: overcrowding, high housing costs, lack of kitchen facilities or plumbing facilities

In addition, the following other details were noted in the Consumer Survey:
- 10.3% of respondents have housing of their own but are worried about losing it
  - 12.1% of Parents with young children are worried about losing their housing
- 6.8% of respondents could be considered to have insecure or unstable housing
  - 0.3% staying in a hotel
  - 4.7% with friends or family
  - 1.8% shelter, car, or on the street
- 9% went without utilities
- 11.1% of respondents reported living with their adult children
  - 23.5% of Diverse Communities reported living with their adult children
- 5.4% of respondents reported living with my parents or partner's parents
  - 9.8% of Diverse Communities reported living with their parents or partner's parents

Mid-Columbia Housing Authority reports
- 99% occupancy rate within their own supported housing properties
- 60% housing voucher utilization

Mid-Columbia Center for Living and Mid-Columbia Housing Authority partner in the Housing Access Support Program (HAS) which is a tenant-based rental assistance program specifically for individuals who are very low or low income, have serious mental illness and who have at least one eligible criterion. The program covers up to $900/month per person, but rent cannot exceed the Fair Market Rent for that county. The individual would pay no more than 30% of their income on rent. As of November 2019, HAS program has:
- 17 clients housed
- 14 needing housing
  - 9 clients actively looking for housing with the HAS team
  - 3 clients on wait list which will be working with the HAS team in the future
  - 2 clients pending completion of paperwork

The consistent theme is the lack of affordable housing to serve community members overall and HAS program participants.

! What's changed since 2016 or what stands out?
Since 2016, the number surveyed who were worried about their housing and those that did not have stable housing stayed the same - 25% worried losing housing and 7% went without housing.

The number who are housing burdened is worse than 2016 and more people are going without utilities.

Housing affordability continues to get worse and the supply of affordable housing is a severe constraint for the region.

23.5% of Diverse Communities report:
- 23.5% living with their adult children
- 10% report living with their parents or partner's parents

★ Access to healthy foods – the degree of access to healthy foods and decreased access to unhealthy foods/beverages in all the places we live, work, learn, play and worship. In our region, the people who experience higher levels of food insecurity include Low income households, Adults on Medicaid, Adults on Medicare and Diverse Communities. [Requirements: ① ③ ④] [Data Sources: R3, R5, R15]

What are the overall numbers?

From the Consumer Survey:
- 10% went without food or meals sometime in the past 12 months
- 23% of Migrant/Seasonal farmworker households went without food or meals
- 27% worried about running out of food before having money to buy more
- 50% of adults on Medicaid worry about running out of food
- 6% are affected by distance or lack of transportation to get food
- 55% have two or more servings of fruit per day
- 64% have two or more servings of veggies per day
- People eat more veggies than fruit

School-based meal programs are a primary means of addressing childhood hunger in our region. Many of our schools have more than 50% of the student population meeting the existing requirements for a free or reduced-price lunch. The 2019 Oregon Student Success Act expands participation in the school-based meal program to include serving breakfast in schools with 70% or greater free and reduced-price students and offering free meals for households up to 300% of the Federal Poverty Level. This expansion draws even more attention to the capacity constraints at The Dalles High school which currently has seating for 10% of the student population. This represents approximately 22% of our high school teen population.

WIC data:
- 5 out of 7 WIC participants are infants or children under five.
- 2436 total participants in Hood River County and North Central Public Health District
- $845,846 total dollars spent by WIC's participants at local stores in 2018
- 98% WIC moms start out breastfeeding
- 42% WIC moms exclusively breastfeed for six months

WIC Farm Direct Nutrition Program (FDNP) provides families in Hood River County and North Central Public Health District with an additional source of nutritious food and education on selecting and preparing fresh produce.
- 46 participating farmers at local farmers markets and farm stands
- $14,660 FDNP dollars paid to local farmers

County Health Rankings show:
- 17% of all residents have limited access to healthy foods
- 13% of all residents have food insecurity
- 49% of Gorge children are eligible for free or reduced-price lunch at school

What's changed since 2016 or what stands out?

The two largest high schools have very different levels of health services for their students. Hood River Valley High School has a cafeteria to support the entire student population and an onsite school-based health center. In contrast, The Dalles High School does not have either. In 2016, slightly more than 10% went without food, this decreased slightly to 10%. Increases were seen, 55% in the number reporting eating 2 or more servings of fruit compared to 51% in 2016. Those who eat 2 or more veggies stayed steady at 64%. Households with young children eat more fruits and vegetables.

★ **Mobility and Transportation**– People who have safe access to sidewalks, bike lanes, bus or transportation can actively participate in their communities. The absence of mobility and transportation can lead to isolation and poor health – especially in rural communities. In the Gorge, people who experience barriers with accessing basic needs and services due to transportation include Families with young children, Low income households, Adults on Medicaid, and Diverse Communities. [Requirements: ①⑧] [Data Sources: R3, R5]

What are the overall numbers?

General Transportation:
- 13% went without transportation due to finances
- 19% of Diverse Communities went without transportation

Survey showed transportation or distance barriers caused:
- 8.2% of households went without healthcare
- 5.9% of households went without food or meals
- 3.5% of households went without childcare
- 14.6% of households went without social activities
- 10.2% of households went without Exercise or sports

Commuting transportation data from County Health Rankings
- 72% drive in their car alone to work, of those 28% reported commuting more than 30 minutes
- 61% Hispanics drive alone to work
- 75% White drive alone to work

! What's changed since 2016 or what stands out?

Transportation is the highest unmet need. See Basic Needs section on page 31.
Since 2016 more Low Income households have gone without transportation. In 2016 21.7% of Low Income reported going without transportation and in 2019 this increased to 26%. Transportation has improved for Diverse Communities, in 2016 23% went without transportation compared to 19% in 2019.

★ Equity in physical activity opportunities – Physical activity is an important component for healthy living in addition to healthy foods. Ensuring all neighborhoods have spaces for physical activity and children have equitable access to participate in physical activities and sports provides a foundation for healthy weight and addressing obesity rates. [Requirements: ①④❶❷] [Data Sources: R3, R14, R17, R5]

What are the overall numbers for Youth?

5% of parents indicate their children have been diagnosed as overweight by a health professional.

However, 25%-40% of health professionals' health records indicate that children are overweight.

BMI is Body Mass Index and is calculated using a person's height and weight. BMI = kg/M^2 where Kg is a person's weight in kilograms and M^2 is their height in meters squared. For children and teens, BMI is age and sex specific and is expressed as a

BMI Weight for 8th grade 2018

Underweight 7%
Obese (BMI) 13%
Overweight 20%
Healthy Weight 60%
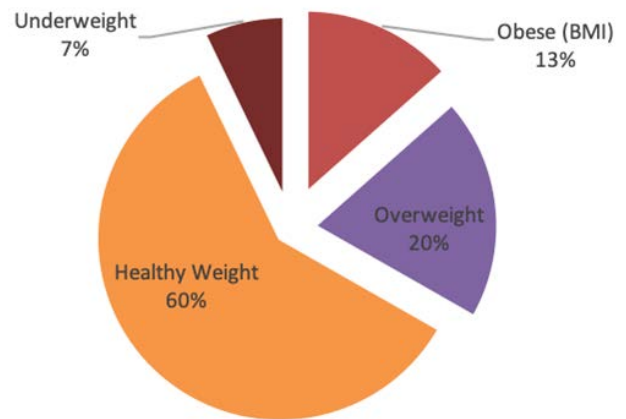
BMI Weight for 11th/12th grade 2018

Underweight 3%
Obese (BMI) 18%
Overweight 17%
Healthy Weight 62%
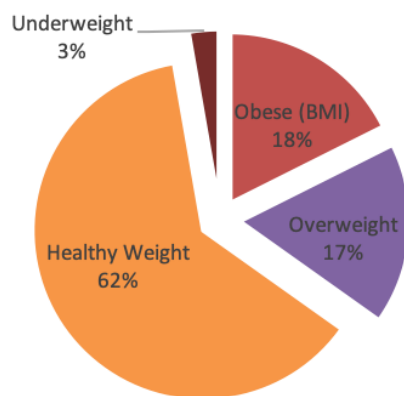
percentile relative to children in the US who participated in national surveys conducted 1963-65 and 1988-94.

Oregon (OR) and Washington (WA) teen survey data shows 40% of 8th graders are not at a healthy weight. In addition, 38% of 11th or 12 graders are not at a healthy weight.

Overall numbers for Adults?

County health rankings indicate

• About 30% of Adults say they have been diagnosed as overweight by a health professional

• 18% of all seven county's residents report no physical activity during leisure time
• 79% of community has access to places for physical activity
• 13% of households went without sports or physical exercise due to lack of money.

! What's changed since 2016 or what stands out?

In 2016 approximately 33% of youth were overweight or obese. In 2018 this stayed approximately the same for 8th grade but 11/12th graders the overweight or obese rate has risen to 35%.

48% of 11th graders in North Central Public Health District counties are at a healthy weight.

North Central Counties 11th Grade at Healthy Weight

Healthy Weight 48%

Un-healthy Weight 52%

★ Youth safety – The youth in the community need to feel safe to engage in the community in which they live, play and learn. Feeling safe and being free of harms includes the home, school, playgrounds, and streets they navigate. Unsafe, unwelcoming and traumatic environments can lead to depression and suicide. [Requirements: ①②⑧❶❷] [Data Sources: R3, R14, R17]

What are the overall numbers?

Self-reported teen survey data for Oregon and Washington showed:

- The number of teens smoking cigarettes has decreased since 2016
- Vaping usage has gone up since 2016
- Alcohol usage for 11/12th grade increased 28% 2016 to 37% 2018

2018 11th/12th graders who drank Alcohol, Used Marijuana or Vaped in the past 30 days

Alcohol: Washington 39%, Oregon 35%
Marijuana: Washington 23%, Oregon 27%
Vaping: Washington 47%, Oregon 24%
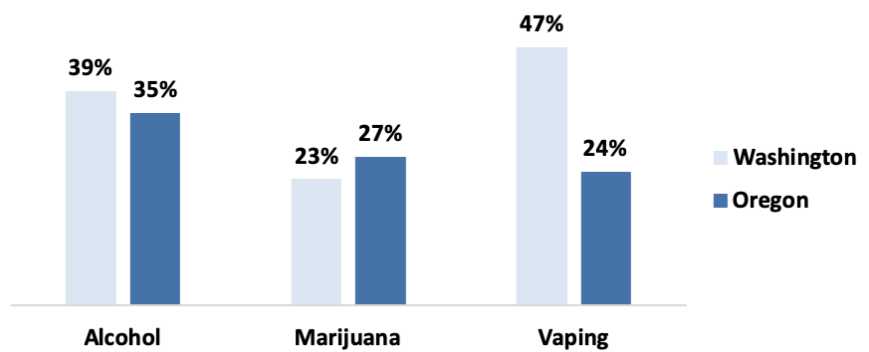
For 2016 and 2018, teens were surveyed at school. Teens self-reported the following about their attempts at suicide, staying home from school and being bullied.

- 8th Grade self-reported suicide rates increased considerably while 11/12th self-reported rates dropped slightly. Overall, the self-reported rates increased between 2016 to 2018.

Teens who attempted Suicide the past year

8th grade: 2016 9%, 2018 13%
11th/12th Grade: 2016 12%, 2018 11%
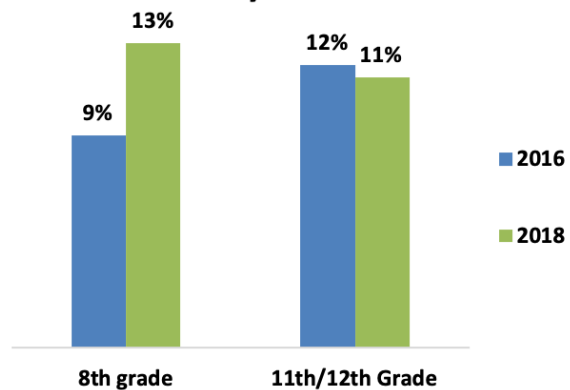
- The self-reported rate for 8th graders who did not go to school at least one day in the past 30 days because they felt unsafe rose 3% while the self-reported rate for 11/12th graders dropped 5% since 2016.
- Teens self-reported bullying rate has significantly increased in the past few years. 8th graders report an increase of 4% and 11/12th graders report an increase of 6% with a 2018 overall average of 38% for teens.

! What's changed since 2016 or what stands out?
For teens, alcohol and vaping rates have increased since 2016.   Self-reported suicide attempts by 8th graders rose 4% to 13% who reported they attempted suicide in the past year.

Teens who reported being bullied increased since 2016, 4-6% for 8th and 11/12th graders.

Teens who Missed School due to Feeling Unsafe

	2016	2018
8th grade	6%	9%
11th/12th Grade	12%	7%

Teens Bullied at School past 30 days

	2016	2018
8th grade	37%	41%
11/12th grade	29%	35%
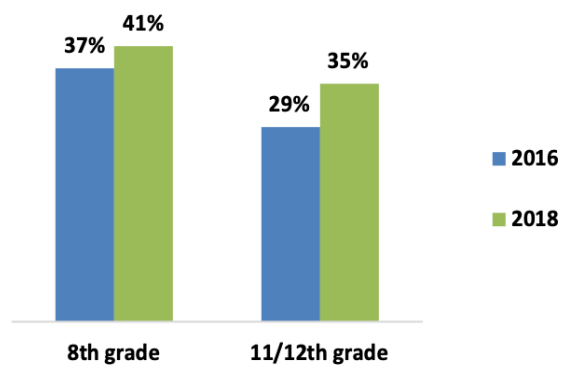
★ Basic Needs overall – Looking at all basic needs from housing, food, transportation as well as childcare and clothing, gives insight to who is experiencing overall financial insecurity. [Data Sources: R3]

Transportation is the highest unmet need for all categories of people except Seasonal Farmworkers who list Utilities or phone higher.

% of households going without a specific Basic Need	Housing	Utilities or phone	Food or meals	Transportation	Clothing	Childcare
All Households	5%	9%	10%	13%	11%	4%
Low Income	8%	16%	18%	26%	19%	6%
Diverse Communities	9%	17%	18%	19%	18%	7%
Medicaid	8%	17%	21%	25%	19%	4%
Uninsured	13%	18%	16%	22%	18%	7%
Seasonal Farm Worker	20%	30%	23%	27%	13%	17%
Caregivers	5%	14%	15%	15%	15%	5%
Families with children 0-5	6%	11%	9%	16%	11%	10%

20% of households overall went without 1 or more basic needs because of lack of money. Low income households and Seasonal Farmworker households have the highest rates of unmet needs.

Basic Needs in total	All Basic Needs Met	1 or 2 Basic Needs Not met	3 or more Basic Needs not met
All Households	80%	12%	8%
Low Income	63%	22%	15%
Diverse Communities	68%	16%	16%
Medicaid	64%	20%	16%
Uninsured	70%	13%	17%
Seasonal Farm Worker	53%	27%	20%
Caregivers	69%	16%	15%
Families with children 0-5	75%	14%	11%

In 2019, the Consumer survey was expanded to look at access to social activities and exercise or sports. The below chart shows what percent of households went without social and exercise needs because a lack of money.

% of households going without Social and Physical Activities	Social activities	Exercise or sports
All Households	22%	13%
Low Income	36%	21%
Diverse Communities	27%	19%
Medicaid	29%	21%
Uninsured	36%	29%
Seasonal Farm Worker	33%	33%
Caregivers	29%	17%
Families with children 0-5	24%	18%

! What's changed since 2016 and what stands out overall?

We see improvement in:

- Basic needs overall - Percent of households that went without a basic need due to money went from 23% in 2016 to 20% in 2018
- Food - Percent of households that went without food improved, except Low Income stayed at the same rate as 2016
- Transportation – Percent that went without transportation improved for Diverse Communities, Uninsured and Medicaid

Transportation barriers increased since 2016. The percent of households that went without transportation increased for Low Income from 22% in 2016 to 26% in 2018

Parents awareness of overweight status of their children - The difference in reporting on overweight or obese rates between healthcare professionals and parents is startling. Adults are accurately self-reporting their own unhealthy weight diagnosis from their provider but the self-reporting on their children is nearly 6 times lower than the data indicates. Data appears to indicate that the communication between HealthCare providers and parents on weight status of youth is insufficient. This gap in shared understanding on overweight and obesity rates deserves further understanding.

Driver 3.2 Social and Economic Environment

Research points to strong connections between our environment, economic vitality, and health. We know that children who attend preschool are more likely to stay in school, go on to hold jobs and earn more money—all of which are linked to better health.

Early childhood education – Community settings and policies support well-being by affording equitable access to health opportunities and resources. These include upstream influences on health such as enrollment in early childhood education. [Requirements: ③❷] [Data Sources: R8, R3]

What are the overall numbers?

The Oregon 5-county region has a total of 104 regulated childcare facilities with 39% being Center-based facilities and 61% being Home-based facilities. These regulated childcare facilities provide a total of 1,602 childcare spots for a total of 4,475 children from 0-5. Of those 1,602 spots, 428 are for 0-24 months aged babies. This results in an uneven amount of regulated childcare options for parents. 19% of the babies 0-24 months in the region have a regulated childcare opportunity compared to 13% Oregon statewide. Children in 2+ to 5 years age group have more regulated childcare opportunity.

Oregon Gorge Counties percent of available Childcare for 0 to 24 months

- 19%
- 81%

■ Children with regulated childcare
■ Children with no regulated childcare
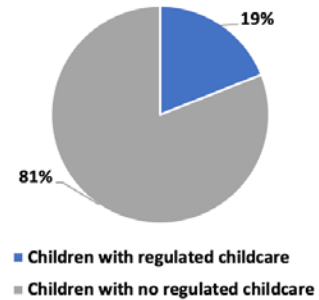
Oregon Statewide percent of available Childcare 0 to 24 months

- 13%
- 87%

■ Children with regulated childcare
■ Children with no regulated childcare
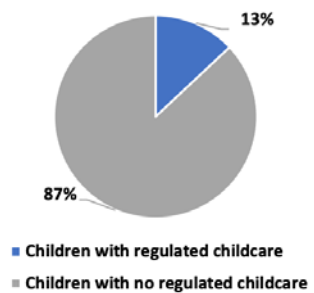
Oregon Gorge Counties percent of available Childcare for 0 to 5 years

- 36%
- 64%

■ Children with regulated childcare
■ Children with no regulated childcare
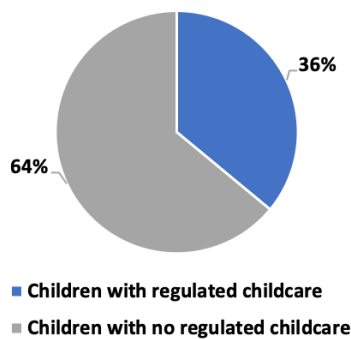
Oregon Statewide percent of available Childcare 0 to 5 years

- 24%
- 76%

■ Children with regulated childcare
■ Children with no regulated childcare
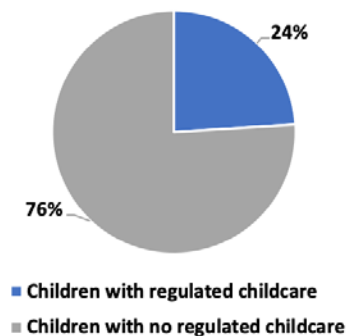
Survey reports 34% of parents needed or wanted ideas and help for raising children or grandchildren.

What's changed since 2016 or what stands out?

Parenting support and childcare information is new for 2019. It is alarming that 81% of newborns to 24 months do not have a regulated childcare spot available to them. The absence of capacity in childcare is impacting all income levels.

Support that would be helpful

17.40% 11.80% 5.60% 14.30%

Parenting Groups | Parenting Classes | Parenting hotline | Online Info
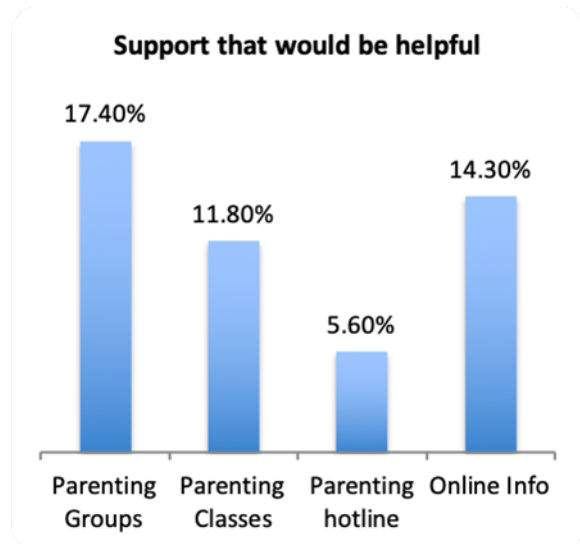
Action Area 4: Strengthening Integration of Health Services and Systems

This Action Area aims to strengthen a system of coordinated, quality care that integrates and better balances medical treatment, public health, and social services. It calls for a care delivery system that rewards value rather than volume and increases consumer engagement, shared decision-making, and transparency of data showing cost and quality of care.

★ Driver 4.1 Access

Several factors influence access to health services, including the expansion of health insurance coverage. But access must be more than having insurance. It must include being able to get comprehensive, continuous health services when needed and having the opportunity and tools to make healthier choices.

★ Access to healthcare services including medical, dental, and mental health services –

Comprehensive patient-centered primary care homes provide accessible, continuous and coordinated care. Oral diseases affect what we eat, how we look, the way we communicate, and how we feel about ourselves. They also affect academic success and economic productivity by limiting our ability to learn, work and succeed. Receiving appropriate and equitable dental care at every stage of life, including the prenatal stage is essential. People who experienced more barriers in accessing healthcare include: Low income households, Diverse Communities, Households with young children, Adults on Medicaid or Uninsured for some or all the year [Requirements: ①②③④⑧⑨❶❷] [Data Sources: R1, R3, R4, R19, R10]

What are the overall numbers?

For healthcare services, looking at the community overall is useful for planning and setting policy. The numbers reflected here are based on the entire community from the Consumer Survey.

What are the numbers for those seeking care? Not all services are needed by every community member. These numbers are based on those seeking services.

From the Consumer Survey for adults seeking needed services:

- 8.6% did not get needed medical care

- 25.1% did not get needed dental services
- 23.6% did not get needed mental health services

From the Consumer Survey, parents said their children:
- 5.3% did not get needed medical care
- 6.0% did not get needed dental services
- 24.8% did not get needed mental health services
- 15.7% did not get speech, developmental services

CCO Metric data reports:
- 84% of CCO adults said it was easy to get the medical care, tests or treatment they needed
- 86% of CCO parents said it was easy to get their children medical care, tests or treatment they needed
- 55% of CCO adults said they had a regular dentist and would go for checkups and cleanings
- 86.7% of CCO parents said their children had a regular dentist and would go for checkups and cleanings

From Advantage Dental Services OHP members specifically:
- 42.7% of Advantages Dental Service members aged 0-5 living in Sherman, Gilliam, Hood River or Wasco County.

Which households are under-served?

Underserved areas who wanted Medical Care:
- Diverse Communities went without care 17.4%
- Low Income households went without care 14.1%
- Medicaid went without care 9.7%
- People who were Uninsured for some or all the year went without care 46.7%

Getting to the clinic was too hard was the main reason for going without medical, dental, counseling or mental health care for the following groups:
- 4.5% Families with young children
- 5.6% Uninsured
- 5.1% Diverse Communities
- 2.6% Low Income
- 4.1% Washington
- 13% Oregon

What's changed since 2016 or what stands out?

- 46.7% of the uninsured went without medical care
- Percent of population who reported needing medical care but having to go without it was substantially lower in 2019 (7.9%) than in 2016 (16.8%). The decrease in going without needed medical care from 2016 to 2019 may reflect improvement in access to medical care in the Gorge Region
- OHP dental benefit expanded coverage for partial and full dentures effective July 1, 2016, allowing full dentures every 10 years and partial dentures every 5 years

Community based dental access

In 2019, Advantage Dental's community-based dental care team started participating in the Virtual Dental Home pilot led by the Department of Community Dentistry, School of Dentistry,

OHSU, providing tele-dentistry services at Sherman County Medical Clinic and Arlington Medical Clinic, to all members of the community.

Advantage Dental's community-based dental care program, Everybody Brush!, provided free preventative oral health services at preschools, Head Starts, WIC sites, K-12 schools, medical and behavioral health sites and correctional facilities. Services were provided to all patients regardless of insurance status in the following counties:

- Gilliam County   131 patients ages 3-18
- Sherman County   65 patients ages 0-15
- Wasco County   1658 patients All ages
- Hood River   335 patients ages 0-36

For the 2019/2020 school year, One Community Health (OCH) provides free dental sealants to kids grades 1-8, as well as to high school students 14 years old and younger from our onsite mobile dental clinic for Hood River County.

★ Access to mental health for high needs members – Mental health services are available to meet the needs of members with complex circumstances and non-urgent needs. [Data Sources: R19]

What are the overall numbers?

Emergency Department visits for CCO members age 6 and older resulting in a mental illness diagnosis who had a follow-up visit for mental illness within 7 days:

- 64% Gorge CCO members, 75.5% were seen within 30 days
- 67.8% Eastern Oregon CCO members, 79.2% were seen within 30 days

CCO members newly diagnosed with alcohol or other drug dependence who began treatment within 14 days of the initial diagnosis:

- 37.8% Gorge CCO members began treatment
- 34% of Eastern Oregon CCO members began treatment

★ Integrated services and settings – An increasing body of research indicates that access to healthcare is best achieved when there are multiple integrated access points for community members. Achieving integration requires supports in payment models, changes in screening venues and proper training and education. [Requirements: ②④⑤⑨❿] [Data Sources: R3]

What are the overall numbers?
Families with young children reported:

- 8.6% did not get all the medical care needed
- 11.4% of their children needed mental health treatment and of those 14.3% did not get mental health treatment
- 70.3% of their children needed dental care and of those 100% received dental care needed
- 21.7% of their children needed developmental care such as speech therapy or help with a learning disability
- 31.3% of their children went without any needed medical, dental, counseling or developmental care

Integrated Settings

19% needed Mental health care treatment in the past 12 months. Of those getting care, 24% received counseling or mental health care in their Primary Care doctor's office.

★ Collaboration on information sharing – Coordination and shared information among cross-sector providers helps to ensure quality, safety, and continuity of care. [Requirements: ①②③④⑤⑦⑨] [Data Sources: R26, R28]

What are the overall numbers?

See information below in Driver 4.3 Balance and Integration - on page 41
The Clinical Advisory Panel endorsed a change in standard protocols in the Gorge to have practicing providers refer all pregnant women to The Family Network operated by the public health departments as the default option (an opt-out model) at the first pre-natal visit.

What's changed since 2016 or what stands out?

Emergency Room usage for non-traumatic dental issues has decreased for Medicaid patients since 2016 by 2.3%.

Medicaid Emergency Usage for Non-Traumatic Dental Issues

4.8% → 3.0% → 2.5%

2016   2017   2018
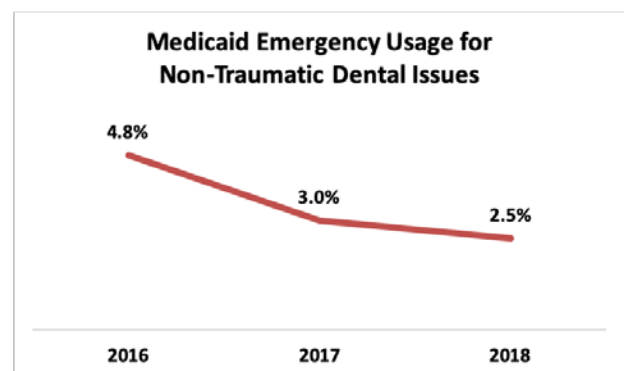
★ Measuring results of Health Care Access – [Data Sources: R1, R3, R5, R10, R14, R16, R17, R19, R20, R21, R22, R27, R29]

Immunizations

Adults

- 28% Flu vaccination rate

Children

- 70% of 2-year-olds in Oregon's 4 counties are fully vaccinated
- 39% of 19-35 month olds in Washington's 2 counties are fully vaccinated
- HPV vaccination completion rates among 13- to 17-year-olds
  - 2018 data shows 31% Klickitat and Skamania counties teens have had one does of HPV vaccine, approximately 15-17% have completed the series
  - 51% in 2019 in Hood River, Wasco, Gilliam and Sherman counties have completed the series and 46% in 2018

Fully Vaccinated Children by 19-36 months

70%   39%

HPV completion rates among teens

51% (Oregon)   17% (Washington)
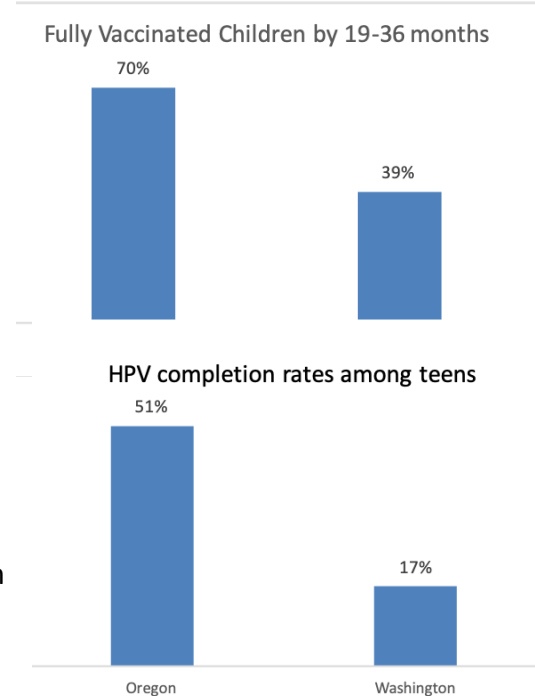
Health conditions for Adults

- 84% of survey respondents say their health is good to excellent
- 11% are Diabetic, 2% higher than Oregon and Washington state rates
- CCO metrics show 21.2% of adult patients with diabetes had poor control defined as A1c>9.0%
- 16% of adults smoke cigarettes or e-cigarettes
- 66 cases of HIV infection in the 7 Gorge counties from County Health Rankings 2019
- Gonorrhea cases have risen from 2016 to 2018

Number & increases in Gonorrhea cases statewide

	Washington State	Oregon State
2016	8165	4367
2018	11215	5904

Number & increases of Gonorrhea cases in the Gorge

	Washington	Oregon
2016	7	16
2018	12	34
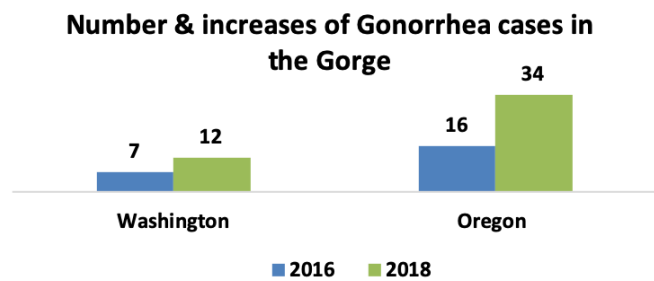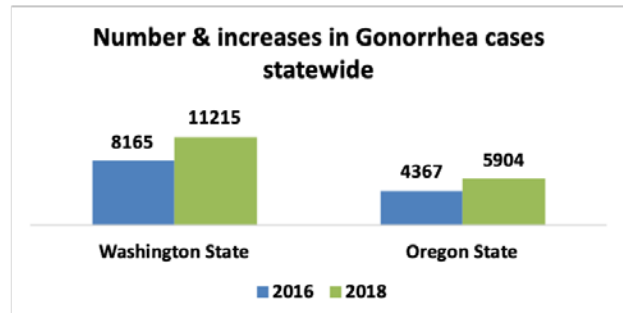
Dental conditions for Adults

Advantage Dental Services OHP members:

- 55 of 858 members 55 years or older in Sherman, Gilliam, Hood River or Wasco Counties had a complete upper and lower denture, indicating the loss of all natural teeth from 2015-2018.

40% - 50% of pregnant women do not get a dental visit during pregnancy

- One Community Health Dental patients - 60% pregnant dental patients received services in 2018 (71/120)
- 50% of Medicaid pregnant women receive a dental visit during pregnancy. This number has not changed between 2017 and 2018.

Health conditions for Children and Teens

- 83% of Oregon teens reported good to excellent Physical Health in the Student Wellness survey 2018
- 72% of Oregon teens reported good to excellent emotional and mental health
- CCO metrics report 93.4% of all children and teens who had a primary care visit in 2018
- Teen birth rate is **25** per 1000 females aged 15-19 - Oregon and Washington rates are **20**

Number of reported Chlamydia cases for 13 to 18 year-olds			
	2016	2017	2018
Hood River	16	20	19
Wasco	21	17	11

Social complexity for Children and Teens

Center of Excellence on Quality of Care Measures for Children with Complex Needs (COE4CCN) defines social complexity as "a set of co-occurring individual, family or community characteristics that have a direct impact on health outcomes or an indirect impact by affecting a child's access to care and/or a family's ability to engage in recommended medical and mental health treatments". Oregon Pediatric Improvement Partnership (OPIP), Oregon Health Authority (OHA) and Department of Human Services came up with 12 factors of social complexity, 5 child-level factors and 7 parent/family level factors.   Child-level factors include poverty, foster care, mental health, substance abuse, child abuse or neglect. Parent/family factors include poverty, parental death, incarceration, mental health, substance abuse, limited English, and parental disability.

Social complexities of the Gorge CCO's 4,326 children:
- 16% - 0 social complexity
- 32% - 1 social complexity
- 20% - 2 social complexities (842 kids)
- 12% - 3 social complexities (507)
- 8% - 4 social complexities (328)
- 6% - 5 social complexities (239)
- 4% - 6 social complexities (156)
- 3% - 7 social complexities (107)
- 1.5%   8 social complexities (63)
- .4%   9 social complexities (16)
- Remaining % - 7 or more social complexities (208)

Dental conditions for Children and Teens

Of Advantage Dental Services OHP members in Sherman, Gilliam, Hood River or Wasco Counties:
- 11.5% of members age 6-14 had at least one new cavity from the previous year
- 10.4% of members age 8-9 had at least one cavity in their permanent teeth

One Community Health Dental services QIM Metrics:
- 2.2% medical and dental pts ages 0-5 who received fluoride varnish (30/1369) Pediatric Oral Health Sept 2019
- 10.5% Medical Well Child Check with subsequent completed dental appt (25/238) Sept 2019
- 100% of perinatal women that are sent a 1st tooth, 1st birthday dental visit reminder for baby to establish a dental home (19/19) Aug 2019

★ **Access to stable health insurance** – The number of people with stable and continuous health insurance to meet their health needs. [Requirements: ①④] [Data Sources: R3]

What are the overall numbers?

Medical Care Insurance:

86.2% had insurance for the past 12 months

5.8% had insurance for some of the 12 months

8.0% had no insurance for the past 12 months

Dental Care:
  64.5% had dental insurance for the past 12 months
   8.5% had dental insurance for some of the 12 months
  27.0% had no dental insurance for the past 12 months

Vision Care:
  61.0% had vision insurance for the past 12 months
   7.5% had vision insurance for some of the 12 months
  31.5% had no vision insurance for the past 12 months

Long-Term Care
  35.8% have Long Term care insurance for the past 12 months
   2.7% had Long Term care insurance for some of the past 12 months
  61.5% had no Long-Term care insurance for the past 12 months

What's changed since 2016 or what stands out?
- 1 in 7 may not have insurance at any given point the same as 2016
- 8% of the population had no medical insurance for all of the past 12 months, this is the same as 2016

Families with young children
- 16.4% went without medical insurance for some or all of the past 12 months
  - 9.7% had no medical insurance for all of the past 12 months
  - 6.7% had no medical insurance for some of the past 12 months
- 30.2% went without dental insurance for some or all of the past 12 months (17.8% had none for the entire year and 12.4% has insurance for some of the year)

Driver 4.2 Consumer Experience and Quality

Consumer Experience – When people don't feel connected to, or in control of, the full complement of medical and social services, they are more likely to delay or avoid care. Health care providers help patients thrive by planning for the care that's needed inside and outside the clinic. This means that all individuals are treated with dignity, and that cultural differences are honored and respected. [Requirements: ②③④⑤⑦⑨❷] [Data Sources: R23, R25]

What are the overall numbers?
Oregon Health Authority (OHA) conducts an annual Mental Health Statistic's Improvement Program (MHSIP) survey in which teens and adults are surveyed on perception of services. For 2018, the results of the survey were:
- General satisfaction is trending downward 67% (2018) over 80% (2016)
- Access satisfaction is slightly lower than 2016 (almost 80%) to 70%
- Adult Outcome satisfaction rates at 45% is lower than 2017 (58%)

Figure 1. 2015–2018 CCO's Domain Scores: Adult Outpatient Survey
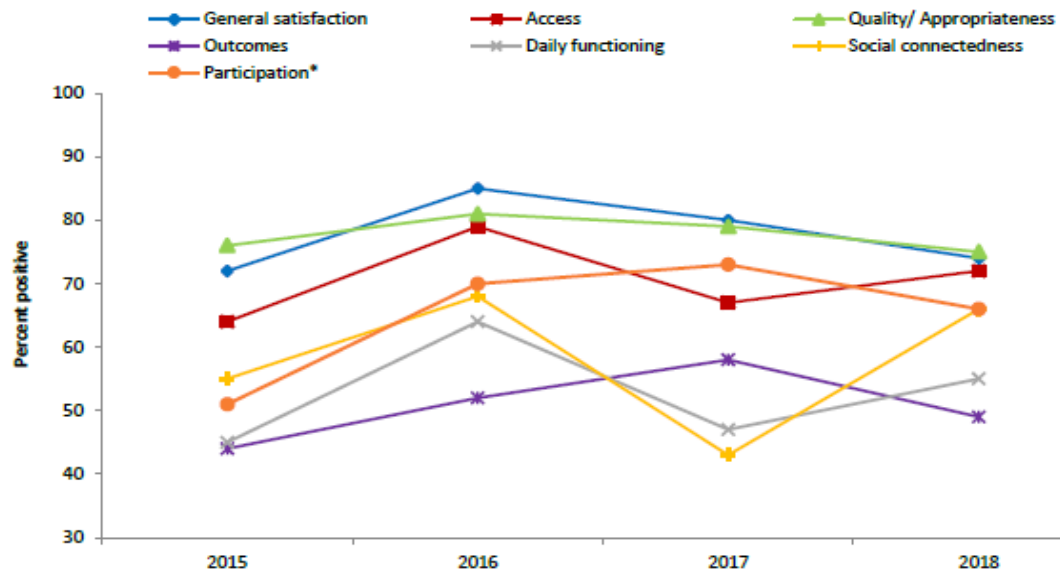
Employing trauma-informed care is another strategy for providing customer-centered care. The Gorge Region received a two-year grant funded by the Robert Wood Johnson Foundation and the California Endowment under the Mobilizing Action for Resilient Communities (MARC) initiative. MARC is designed to assist communities to address Adverse Childhood Effects (ACEs) and become more trauma informed and resilient. MARC communities were selected from a group of invited applicants on the basis of having an existing multi-sector network committed to building resilience and addressing early childhood adversity through and explicit application of the ACEs science, language and local data. The network is called Resilience Network of the Gorge.

The Resilience Network hosted the Trauma & Resiliency Summit which was attended by 214 cross-sector participants and played a significant role in building momentum for the trauma informed practices and resilience effort. Surveys showed an increase of knowledge in ACEs, the neurobiology of trauma, and resilience. The following organizations show increased implementation of trauma-informed practices internally: Federally qualified health center, Law enforcement, Domestic violence and sexual assault, Education (Head Start), and DHS.

Two organizations have been implementing trauma-informed practices since 2015: One Community Health and North Central Public Health District.

Protect the community from health hazards – water fluoridation [Requirements: ④⑧]– [Data Sources: R6, R7, R5]

What are the overall numbers?

Fluoride is added to city water in The Dalles, this is the only water system in the 7 counties to add fluoride to water.

- One water system adds fluoride – The City of The Dalles
- One county (Wasco) had the presence of a drinking water violation
- Average drinking water Z-Score for all 7 counties is -0.74

Driver 4.3 Balance and Integration -

This area is about a better balance between prevention and acute/chronic care services, as well as the intentional integration of public health, social service, and health care systems. When these systems work in sync, we will see an improvement in the efficiency and quality of care delivered, leading to reduced hospital re-admissions, decreased health costs, and a more seamless health care experience. More people will get the preventive and social services they need early and avoid unnecessary medical care.

Electronic medical record linkages – physicians who share data with other providers and hospitals, with the goal of encouraging integration, collaboration, and communication [Requirements: ⑤⑨]– [Data Sources: R26, R11, R9]

What are the overall numbers?

The Columbia Gorge region uses a regional Health Information Exchange capability from Reliance eHealth Collaborative. This includes a closed-loop eReferral system and an aggregated Community Health Record. The current data contributors to the Community Health Record are:

- 75% of Gorge Primary Care Providers including:
  - Mid-Columbia Medical Center including hospital and outpatient
  - One Community Health
  - Providence Hood River including hospital and outpatient
  - Deschutes Rim
- 4 of the 7 counties local Public Health department records
- 100% of NORCOR Regional jail clinic records
- All Emergency Department data for Oregon and Washington State
- Admits, Discharges and Transfers (ADTs) from 24 additional Health Information Exchanges from states and regional hubs. Most relevant to the Gorge region are Idaho, Montana, California and Arizona.
- PacificSource Health Plan claims and pharmacy fill data
- Eight neighboring health care providers in Central Oregon including Mosaic and St. Charles health system which includes hospital and outpatient clinics.

Hospital Partnerships

Mid-Columbia Medical Center
- $34.3 million in total community benefit from 2016 to 2018. Of that:
  - $27.1 million billable services
  - $7.2 million programs or activities to promote health and health in response to community need.

Providence Hood River Memorial Hospital
  - $42.8 million in total community benefit from 2016 to 2018
    Of that:
      - $54.5 million in billable services
      - $8.9 million in grants and programs to promote health and health in response to community need

Appendix A - Robert Wood Johnson Foundation Culture of Health Framework

★ means CHIP Topic

ACTION AREAS	DRIVERS	MEASURES
1 MAKING HEALTH A SHARED VALUE	1.1 MINDSET AND EXPECTATIONS	Value on health interdependence Value on well-being Public discussion on health promotion and well-being
	★ 1.2 SENSE OF COMMUNITY	Sense of community Social support Effective referrals
	1.3 CIVIC ENGAGEMENT	Voter participation Volunteer engagement
2 FOSTERING CROSS-SECTOR COLLABORATION TO IMPROVE WELL-BEING	2.1 NUMBER AND QUALITY OF PARTNERSHIPS	Local health department collaboration Opportunities to improve health for youth at schools Business support for workplace health promotion and Culture of Health
	2.2 INVESTMENT IN CROSS-SECTOR COLLABORATION	U.S. corporate giving Federal allocations for health investments related to nutrition and indoor and outdoor physical activity
	2.3 POLICIES THAT SUPPORT COLLABORATION	Community relations and policing Youth exposure to advertising for healthy and unhealthy food and beverage products Climate adaptation and mitigation Health in all policies (support for working families)
3 CREATING HEALTHIER, MORE EQUITABLE COMMUNITIES	★ 3.1 BUILT ENVIRONMENT/ PHYSICAL CONDITIONS	Housing affordability Access to healthy foods Youth safety Equity in physical activity opportunities Mobility and transportation
	3.2 SOCIAL AND ECONOMIC ENVIRONMENT	Residential segregation Early childhood education Public libraries
	3.3 POLICY AND GOVERNANCE	Complete Streets policies Air quality
4 STRENGTHENING INTEGRATION OF HEALTH SERVICES AND SYSTEMS	★ 4.1 ACCESS	Access to comprehensive primary care Access to stable health insurance Access to mental health services Routine dental care Collaboration on information sharing
	4.2 CONSUMER EXPERIENCE & QUALITY	Consumer experience Population covered by an ACO/CCO
	4.3 BALANCE AND INTEGRATION	Electronic medical record linkages Hospital partnerships Practice laws for nurse practitioners Social spending relative to health expenditure

OUTCOME	OUTCOME AREAS	MEASURES
O IMPROVED POPULATION HEALTH, WELL-BEING, AND EQUITY	O.1 ENHANCED INDIVIDUAL AND COMMUNITY WELL-BEING	Well-being rating Caregiving burden
	O.2 MANAGED CHRONIC DISEASE AND REDUCED TOXIC STRESS	Adverse child experiences (ACEs) Disability associated with chronic conditions
	O.3 REDUCED HEALTH CARE COSTS	Family health care cost Potentially preventable hospitalization rates Annual end-of-life care expenditures

Appendix B – List of the local, state and national requirements for Community Health Assessments

The thirteen different Requirements include:

①   Regional 2017 Community Health Improvement Plan – the collaborative work product from previous years which needs to be represented in the third Community Health Assessment to measure progress.

②   Southwest Washington Accountable Communities of Health (SWACH) – the priorities and focus areas as outlined on the SWACH website.

③   Early Learning System Plan (ELSP) – just released in late November 2018, this plan outlines several areas for changes and improvements in the overall early care and education, education, health, housing, human services ecosystems including stable housing, consistent health care, and affordable, quality care and education.

④   Oral Health Strategic Plan 2020 (Oral Health 2020)– this plan highlights strategies intended to deliver better care, better health and lower costs for Oregonians of all ages, backgrounds and geographic areas. It includes overall Infrastructure, Prevention and Systems of Care and Workforce Capacity.

⑤   CCO 2.0 – in mid-October 2018, Oregon Health Policy Board adopted 43 different policy recommendations with each area including one to five specific objectives. The overarching themes include: Improve the behavioral health system; Increase value and pay for performance; Focus on social determinants of health and health equity; and Maintain sustainable cost growth.

⑥   IRS Tax Exempt Hospitals – the IRS lays out specific requirements for Community Health Needs Assessment for Charitable Hospital Organizations.

⑦   Public Health Accreditation Board (⑦) – to achieve or maintain accreditation, public health organizations have 12 Domain areas each with a set of Standards and Measurements in which they need to describe their work.

⑧   Public Health Accountability Metrics – the Oregon Public Health entities have eight measures that need to be incorporated

⑨   Transformation and Quality Strategy (TQS) – CCOs has a requirement for a transformation plan which includes 15 separate sections and sub categories underneath

⑩   Biennium Implementation Plan (BIP) - Local Mental Health Authorities are required to use information from their community needs assessment to describe the overall system, strengths and areas for improvement in the system, and a budget plan for the biennium.

❿   Oregon HB 2675 Care Integration Requirements (HB 2675)– Oregon legislation requiring care integration to be included in the Community Health Improvement Plan (CHIP)

❶   Oregon State Health Improvement Plan (Oregon SHIP) – a set of Oregon statewide health improvement areas with a new requirement that at least one of these appear in the Gorge Regional Community Health Improvement Plan (CHIP).

❷   Washington State Health Improvement Plan (WA SHIP) – a Washington states set of statewide health improvements areas.

Appendix C – List of Data Sources and References

R1   Advantage Dental Services & OHP, Advantage Dental info CHA, word document

R2   Blue Zones Project, CAC feedback on Executive summary, PDF

R3   Consumer Survey, Spreadsheet of Consumer Survey data (mailed survey and hand fielded survey blended), spreadsheet

R4   Providence Center for Outcomes Research and Education, PDF, 2019 Community Health Survey Gorge Service Area August 2019, PDF

R5   County Health Rankings, 2019 County Health Rankings OR WA 7 Counties combined, https://www.countyhealthrankings.org/app/washington/2019/rankings/skamania/county/outcomes/overall/snapshot

R6   Fluoride rates Oregon, Oregon.gov, https://yourwater.oregon.gov/fluoride.php?sort=cs

R7   Fluoride rates Washington, Washington Department of Health, https://www.doh.wa.gov/Portals/1/Documents/4200/FluorideCommunities.pdf

R8   Four Rivers Early Learning Hub, 4RELC Childcare Rates in Oregon email

R9   Mid-Columbia Medical Center, provided via email

R10   OCH One Community Health, provided copy of CHA via email

R11   Providence Hood River Memorial Hospital, provided via email

R12   Skyline Hospital, provided via email

R13   Oregon Healthy Teen Survey (2017, 2019), Oregon Health Authority Oregon Healthy Teens Survey, https://www.oregon.gov/oha/PH/BirthDeathCertificates/Surveys/OregonHealthyTeens/Pages/index.aspx

R14   Oregon Student Wellness Survey (2016,2018), Oregon Health Authority, https://oregon.pridesurveys.com/

R15   Women, Infants and Children (WIC), WIC Fact Sheets 2018 North Central Public Health District and Hood River County Health Department

R16   OHA 2 year-old immunization rates & HPV,   Oregon Health Authority Oregon Immunization Program Data and Reports, https://www.oregon.gov/OHA/PH/PREVENTIONWELLNESS/VACCINESIMMUNIZATION/Pages/research.aspx

R17   Washington State Healthy Youth Survey, HYS Fact Sheets, https://www.askhys.net/FactSheets

R18   Columbia Gorge Health Council, Existing Committed Funds Summary, PDF

R19   CCO Metric Data, Oregon Health System Transformation CCO Metrics 2018 Final Report, https://www.oregon.gov/oha/HPA/ANALYTICS/CCOMetrics/2018-CCO-Report-FINAL.pdf

R20   Washington State Immunization Rates by County, Washington Public Health Immunization Measures by County,

https://www.doh.wa.gov/DataandStatisticalReports/HealthDataVisualization/ImmunizationDataDashboards/PublicHealthMeasures

R21   Oregon Sexually Transmitted Disease Rates, Oregon County STD data, https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/COMMUNICABLEDISEASE/DISEASESURVEILLANCEDATA/STD/Pages/index.aspx

R22   Washington Sexually Transmitted Disease Rates, Washington Department of Health Sexually Transmitted Disease (STD), https://www.doh.wa.gov/YouandYourFamily/IllnessandDisease/SexuallyTransmittedDisease

R23   PacificSource, 2018 OHA Mental Health Survey - PacificSource Community Solutions - Columbia Gorge 2018 Survey Results, PDF

R24   Mid-Columbia Housing Authority, provided via email

R25   Mobilizing Action for Resilient Communities (MARC), MARC Data Report, Phase II, word document

R26   Reliance eHealth Collaborative status reports and responses to specific data requests.

R27   PacificSource OHA PIP on Oral Health Care during Pregnancy, PDF

R28   PacificSource Medicaid Dental Services: Structure, Benefits, Access and Oversight September 2019, PDF

R29   PacificSource, Report Health Complexity Pacific Source Gorge, PDF

R30   MCCFL, 2019 HAS Brochure, word document

R31   Childcare Desert WA, https://www.childcaredeserts.org/?state=WA&urbanicity=Rural

R32   Oregon Childcare regulated centers for Hood River and Wasco, email

R33   Supported Housing rates from Mid-Columbia Center for Living, email

Appendix D - Definitions for groups of people.

In reviewing the data, information was grouped in different ways to determine whether any group of people are underserved by the system as compared to the region overall. When identifying these groups, our language is intended to highlight where the system is failing and not place blame on the people represented in any demographic. Our groups or demographic segments are:

Individuals – groups of Individuals who are a certain age, ethnicity, race. The groups used include:

- Adults – all individual-specific responses together from the Consumer Survey independent of race, ethnicity, income or abilities.
- Teens or students – 8th, 11th or 12th graders who completed a Healthy Teen or Student Wellness survey.
- White - people who self-identify as Non-Hispanic, White, from Questions 61 and 62 on the Consumer Survey
- Diverse Communities - people who self-identify as Hispanic or Latino from Question 61 or self-identify as American Indian or Alaska Native, Black or African American, Asian or Asian American, Native Hawaiian or Other Pacific Islander, or Other from Question 62 on the Consumer Survey.
- Diverse abilities – people who self-identify as having difficulties with seeing, hearing, walking, concentrating or selfcare as listed on Question 34 on the Consumer Survey.
- Caregivers – people who self-identify as helping an adult relative, loved one, or friend with their living or health needs as noted in question 50 on the Consumer Survey.

Households – means 1 or more people in a household who have meet a specific group definition.

- Households - all household-specific responses together from the Consumer Survey independent of race, ethnicity, income or abilities.
- Families with young children – households who have one or more children between the age of newborn to 5 years of age in the household as noted on Question 70 on the Consumer Survey. This includes all income levels.
- Low Income Households – households with income of under 200% of the Federal Poverty Level (FPL) or $24,120 per year for single adults and $49,200 per year for a family of 4. This is based on Questions 69 and 70 on the Consumer Survey to determine FPL.
- Adults on Medicaid – households with adults on Medicaid including Seniors. This represents an income of 138% below FPL or $16,753 per year for single adults and $34,638 per year for a family of 4. For Seniors, this is often called 'Duals' as they enrolled in both Medicaid + Medicare. This is based on Question 2 of the on the Consumer Survey.
- Medicare – households with Adults who are 65 years of age or older and on Medicare only. This is based on Question 2 of the on the Consumer Survey
- Migrant/Seasonal Farmworker Household – people who self-identify with at least one member of the household being a Migrant and Seasonal Farmworker on the Consumer Survey.

Appendix E – Consumer Survey Data by location and groups

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Age						
18 to 39 years	30.3%	25.9%	29.1%	35.5%	23.6%	34.8%
40 to 64 years	40.8%	47.4%	39.0%	46.5%	50.9%	36.1%
65 to 79 years	20.1%	21.1%	21.6%	14.0%	20.3%	24.4%
80+ years	8.8%	5.6%	10.3%	4.0%	5.1%	4.6%
Ethnicity and Race						
Hispanic or Latino/Latina/Latinx	21.3%	11.6%	23.2%	21.0%	11.6%	13.6%
White	84.0%	83.4%	84.4%	81.8%	82.4%	86.5%
Black or African American	0.2%	0.7%	0.0%	0.6%	0.8%	0.0%
Asian or Asian American	2.5%	1.6%	2.4%	3.5%	0.4%	4.5%
Native Hawaiian or Other Pacific Islander	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
American Indian or Alaska Native	5.3%	4.3%	2.2%	10.9%	4.1%	6.3%
Do not know or not sure	1.0%	0.5%	1.8%	0.0%	0.3%	0.9%
Other	5.1%	3.7%	5.5%	5.3%	4.0%	4.5%
What language do you speak best						
English	86.1%	90.9%	83.0%	87.8%	90.4%	90.9%
Spanish	9.0%	5.0%	10.4%	8.4%	5.4%	0.0%
Other	4.9%	4.2%	6.5%	3.8%	4.2%	9.1%
What language do you read and write best						
English	87.6%	91.7%	85.1%	89.1%	91.1%	95.5%
Spanish	9.3%	5.0%	10.1%	9.6%	5.4%	0.0%
Other	3.1%	3.3%	4.8%	1.3%	3.5%	4.5%
Adult Insurance						
No Medical Care Ins for some or all 12 months	13.4%	14.2%	10.0%	21.4%	15.6%	6.4%
No Dental Care Ins for some or all 12 months	35.1%	33.6%	33.8%	36.8%	37.5%	13.8%
No Vision Care Ins for some or all 12 months	40.0%	34.3%	37.5%	44.2%	37.4%	19.3%
No Long-term Care Ins for some or all 12 months	62.2%	66.3%	62.6%	62.8%	65.4%	74.1%
Location of Non-Emergency care						
A Tribal Clinic	0.7%	0.9%	0.0%	2.5%	1.0%	0.0%
A VA Clinic	0.5%	2.5%	0.4%	0.3%	2.7%	0.9%
A hospital emergency room	0.9%	0.9%	0.4%	1.7%	1.0%	0.0%
An urgent care clinic	0.0%	0.5%	0.0%	0.0%	0.7%	0.0%
A Primary Care Clinic	89.2%	82.7%	91.1%	87.2%	80.9%	90.7%
Health Department	0.2%	1.6%	0.0%	0.8%	2.3%	0.0%
A Mental Health clinic	2.0%	0.9%	2.3%	2.1%	1.0%	0.0%
Other	5.8%	9.4%	5.1%	4.7%	9.8%	8.4%
I don't have a place to go	0.7%	0.5%	0.8%	0.6%	0.5%	0.0%

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Adult Healthcare Access						
Unmet Medical Care need	7.8%	11.3%	7.9%	9.9%	13.2%	2.3%
Unmet Dental Care need	23.2%	31.7%	18.5%	32.2%	32.5%	36.4%
Unmet Mental Health Care need	24.7%	23.3%	18.2%	28.3%	30.9%	0.0%
Number of issues with adult access to care						
None	37.0%	32.8%	42.1%	31.2%	29.6%	44.6%
1 issue	32.9%	33.3%	32.7%	28.8%	34.6%	34.9%
2 issues	14.8%	14.4%	13.8%	16.0%	13.6%	14.1%
3 or more issues	15.4%	19.6%	11.4%	24.0%	22.3%	6.4%
Where adults went for Mental Health Care						
My primary care doctor's office	35.6%	28.7%	30.2%	28.5%	30.8%	20.7%
Mental Health clinic	43.4%	36.6%	50.6%	42.2%	31.5%	33.4%
VA Clinic	2.2%	3.5%	1.5%	4.2%	3.1%	4.1%
Phone, Online, texting, or video chat service	3.0%	0.0%	0.0%	7.6%	0.0%	0.0%
Other	15.8%	31.2%	17.6%	17.6%	34.7%	41.8%
Chronic conditions in Adults						
No chronic conditions	32.1%	31.6%	36.0%	31.5%	32.0%	31.2%
At least 1 physical condition	32.0%	36.6%	31.7%	27.5%	37.1%	31.0%
At least 1 behavioral condition	9.8%	6.5%	11.8%	10.0%	5.6%	6.2%
At least 1 behavioral and 1 physical condition	26.1%	25.3%	20.6%	31.0%	25.3%	31.6%
A lot of difficulty or cannot do the following:						
Seeing, even if wearing glasses	6.5%	5.8%	4.6%	8.1%	4.8%	12.8%
Hearing, even if using a hearing aid	4.4%	5.1%	4.0%	5.1%	5.6%	1.9%
Walking or climbing steps	8.2%	7.3%	6.4%	9.3%	6.9%	8.6%
Remembering or concentrating	3.0%	5.6%	3.0%	3.5%	5.0%	3.8%
Self-care, such as washing or dressing	1.1%	1.5%	0.3%	2.4%	1.8%	0.0%
Communicating, understanding, or being understood	1.2%	1.9%	1.4%	1.3%	2.1%	0.0%
Tobacco and marijuana Adult personal use						
Smoking tobacco (cigarette, cigar, etc.)	15.9%	17.8%	8.8%	27.8%	17.0%	18.0%
Chewing tobacco	2.5%	2.7%	2.1%	3.0%	2.7%	4.5%
Electronic smoking systems (vape, juul, etc.)	4.3%	6.1%	2.0%	8.3%	6.2%	13.6%
Marijuana products (smoked, vaped, or edibles)	17.9%	14.1%	16.1%	22.1%	14.1%	16.3%
% of tobacco users or smokers who want to quit	60.3%	51.8%	77.3%	53.5%	55.8%	33.4%
Substance use in the household						
Opioids not as prescribed (oxycodone, heroin, morphine, methadone, codeine, etc.,)	5.0%	3.7%	4.6%	4.9%	2.7%	8.0%
Amphetamine type stimulants (meth, speed, diet pills, ecstasy, etc.)	5.3%	3.9%	5.1%	7.2%	4.5%	1.6%
Any other street drug	2.8%	3.1%	2.4%	4.2%	2.9%	6.2%

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Youth Healthcare Access						
Unmet Medical Care need	1.8%	16.4%	0.0%	3.2%	20.6%	0.0%
My children needed Dental Care last year	69.7%	76.8%	71.2%	62.9%	74.8%	92.2%
My children did not need Dental Care last year	30.3%	23.2%	28.8%	37.1%	25.2%	7.8%
Unmet Dental Care need	7.1%	6.7%	4.1%	9.4%	8.8%	0.0%
Unmet Mental Health Care need	22.7%	27.8%	8.5%	43.8%	25.3%	25.0%
Number of issues with youth access to care						
none	77.3%	79.7%	80.3%	72.1%	77.3%	90.4%
1 issue	18.4%	8.6%	16.9%	21.7%	9.4%	6.3%
2 ore more issues	4.3%	11.7%	2.8%	6.2%	13.3%	3.3%
Where Youth went for Mental Health Care						
Their primary care doctor's office	50.0%	37.5%	50.0%	50.0%	33.3%	50.0%
Mental Health clinic	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
School counselor	12.8%	0.0%	12.8%	0.0%	0.0%	0.0%
Phone, Online, texting, or video chat service	0.0%	23.7%	0.0%	0.0%	23.7%	0.0%
Other	37.2%	38.8%	37.2%	0.0%	42.9%	0.0%
Unmet Developmental Care need	8.8%	26.1%	0.0%	12.5%	38.7%	0.0%
Chronic Conditions in Youth						
None	87.0%	74.6%	88.9%	84.2%	76.7%	63.3%
At least 1 physical condition	8.0%	16.6%	6.8%	10.4%	15.1%	27.8%
At least 1 behavioral condition	5.0%	8.8%	4.3%	5.5%	8.2%	9.0%

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Housing Status						
Stable housing	74.9%	76.9%	75.1%	71.7%	77.3%	81.1%
Have housing but worried about losing it	8.3%	13.2%	9.3%	7.5%	12.3%	13.5%
Staying in a Hotel	0.6%	0.0%	0.7%	0.6%	0.0%	0.0%
Staying with Friends or family	4.8%	3.6%	5.2%	4.3%	3.9%	0.0%
Shelter, car or on the street	2.7%	1.1%	1.0%	6.2%	1.2%	0.0%
Other	7.0%	5.8%	7.2%	8.6%	5.7%	2.7%
Households paying >50% of income on housing	27.4%	26.0%	25.6%	30.0%	25.9%	38.3%
Food Insecure	26.0%	31.6%	19.2%	37.1%	30.6%	41.0%
Households went without the following because of lack of money						
Food or meals	11.8%	9.4%	8.3%	19.2%	9.4%	10.9%
Utilities or phone	10.7%	8.7%	8.3%	17.0%	8.8%	6.4%
Transportation	13.9%	13.5%	11.5%	18.9%	13.1%	14.5%
Clothing	11.6%	10.9%	7.7%	18.2%	11.7%	10.9%
Housing	6.6%	3.7%	4.4%	11.7%	4.2%	0.0%
Childcare	4.3%	2.5%	3.6%	5.6%	2.4%	4.5%
Social activities	22.7%	23.1%	19.9%	27.8%	22.1%	27.0%
Exercise or sports	13.6%	15.6%	12.4%	18.7%	15.9%	18.1%

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Number of resources gone without because of lack of money (excluding social and exercise)						
None	78.6%	77.8%	83.2%	70.7%	76.9%	80.9%
1 to 2	11.5%	14.5%	8.8%	14.2%	15.8%	8.2%
3 or more	9.9%	7.6%	8.0%	15.2%	7.2%	10.9%
Household went without the following because of no transportation or distance too far						
Food or meals	7.5%	4.1%	6.9%	10.4%	3.5%	6.4%
Healthcare	8.0%	11.1%	5.2%	13.1%	11.5%	8.2%
Childcare	2.3%	3.1%	1.8%	3.7%	3.7%	0.0%

	Oregon	Washington	Hood River	Wasco	Klickitat	Skamania
Trust and belonging in the community						
People are willing to help each other	92.0%	82.1%	92.6%	90.0%	80.4%	87.4%
People can be trusted	80.7%	76.7%	87.7%	71.1%	75.4%	84.6%
Adults watch out that children are safe and do not get in trouble	81.1%	82.0%	86.5%	74.1%	81.6%	81.1%
I feel safe here	91.7%	88.4%	93.0%	89.3%	88.1%	87.8%
Insufficient social supports	28.4%	26.7%	25.1%	34.0%	26.8%	29.3%
Caregivers						
% of Caregivers supporting adults	12.8%	22.1%	11.7%	13.0%	21.7%	24.6%
Caregivers who feel they do not have all the support they need	51.9%	43.0%	57.0%	50.2%	46.7%	17.8%
Traumatic experiences of community members						
Witnessed or experienced violence	42.9%	41.7%	38.3%	50.6%	41.3%	48.0%
Made to do something sexual that you did not want to do	23.0%	15.6%	17.4%	29.1%	16.2%	11.7%
Physically hurt or threatened by an intimate partner	24.6%	20.9%	21.8%	27.7%	20.0%	30.1%
Number of traumatic events:						
None	15.9%	20.9%	17.1%	14.0%	18.6%	27.6%
1 to 2	26.0%	23.3%	28.2%	23.8%	24.0%	19.5%
3 to 4	16.7%	17.8%	18.9%	12.9%	17.6%	14.0%
5 to 8	22.7%	24.3%	20.7%	26.2%	26.4%	27.1%
9 or more	18.7%	13.7%	15.1%	23.2%	13.4%	11.7%
% still impacted some or a lot by trauma	70.2%	63.9%	64.9%	76.2%	66.8%	62.1%
% of those who experienced unfair treatment some, most or all the time because of race, ethnicity, gender or sexual orientation	37.4%	32.0%	39.0%	37.0%	33.0%	26.4%
% of those who witnessed others receiving unfair treatment because of race, ethnicity, gender or sexual orientation	67.5%	64.3%	67.4%	68.3%	66.2%	58.0%
% who do not know where to refer someone who is at risk for suicide	31.0%	33.5%	35.3%	27.6%	35.2%	27.4%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Age				
18 to 39 years	37.4%	25.9%	29.1%	35.5%
40 to 64 years	46.4%	47.4%	39.0%	46.5%
65 to 79 years	14.0%	21.1%	21.6%	14.0%
80+ years	2.2%	5.6%	10.3%	4.0%
Ethnicity and Race				
Hispanic or Latino/Latina/Latinx	69.9%	11.6%	23.2%	21.0%
White	50.5%	83.4%	84.4%	81.8%
Black or African American	0.6%	0.7%	0.0%	0.6%
Asian or Asian American	12.8%	1.6%	2.4%	3.5%
Native Hawaiian or Other Pacific Islander	0.0%	0.0%	0.0%	0.0%
American Indian or Alaska Native	13.1%	4.3%	2.2%	10.9%
Do not know or not sure	0.6%	0.5%	1.8%	0.0%
Other	19.5%	3.7%	5.5%	5.3%
What language do you speak best				
English	62.9%	90.9%	83.0%	87.8%
Spanish	24.1%	5.0%	10.4%	8.4%
Other	13.0%	4.2%	6.5%	3.8%
What language do you read and write best				
English	68.1%	91.7%	85.1%	89.1%
Spanish	26.2%	5.0%	10.1%	9.6%
Other	5.7%	3.3%	4.8%	1.3%
Adult Insurance				
No Medical Care Ins for some or all 12 months	19.6%	46.4%	12.1%	16.4%
No Dental Care Ins for some or all 12 months	21.6%	60.0%	32.3%	30.2%
No Vision Care Ins for some or all 12 months	26.7%	65.4%	38.1%	33.2%
No Long-term Care Ins for some or all 12 months	53.0%	76.5%	74.6%	60.3%
Location of Non-Emergency care				
A Tribal Clinic	1.6%	0.0%	1.6%	2.9%
A VA Clinic	2.4%	0.0%	3.8%	1.6%
A hospital emergency room	0.0%	0.0%	1.0%	1.0%
An urgent care clinic	0.0%	0.0%	0.0%	0.0%
A Primary Care Clinic	81.5%	94.7%	80.2%	86.7%
Health Department	0.4%	0.0%	0.8%	0.0%
A Mental Health clinic	0.4%	0.0%	1.8%	0.0%
Other	12.8%	5.3%	10.9%	6.0%
I don't have a place to go	0.8%	0.0%	0.0%	1.9%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Adult Healthcare Access				
Unmet Medical Care need	17.4%	5.3%	7.9%	8.6%
Unmet Dental Care need	27.6%	38.9%	28.1%	23.0%
Unmet Mental Health Care need	9.7%	33.3%	18.8%	18.8%
Number of issues with adult access to care				
None	35.6%	10.0%	38.3%	40.6%
1 issue	26.5%	26.7%	31.7%	26.6%
2 issues	14.1%	16.7%	13.9%	13.2%
3 or more issues	23.9%	46.7%	16.1%	19.6%
Where adults went for Mental Health Care				
My primary care doctor's office	27.1%	66.7%	41.7%	45.8%
Mental Health clinic	56.1%	0.0%	20.8%	50.0%
VA Clinic	4.1%	33.3%	10.8%	0.0%
Phone, Online, texting, or video chat service	8.6%	0.0%	0.0%	0.0%
Other	4.2%	0.0%	26.7%	4.2%
Chronic conditions in Adults				
No chronic conditions	29.6%	53.3%	24.7%	45.0%
At least 1 physical condition	35.3%	20.0%	37.9%	22.8%
At least 1 behavioral condition	3.8%	6.7%	5.0%	12.5%
At least 1 behavioral and 1 physical condition	31.4%	20.0%	32.4%	19.8%
A lot of difficulty or cannot do the following:				
Seeing, even if wearing glasses	6.3%	3.5%	7.6%	3.7%
Hearing, even if using a hearing aid	4.4%	0.0%	8.5%	6.7%
Walking or climbing steps	3.0%	0.0%	9.7%	1.5%
Remembering or concentrating	2.6%	3.5%	6.1%	0.7%
Self-care, such as washing or dressing	1.3%	3.5%	2.2%	0.0%
Communicating, understanding, or being understood	1.7%	6.9%	2.7%	0.0%
Tobacco and marijuana Adult personal use				
Smoking tobacco (cigarette, cigar, etc.)	14.1%	33.3%	15.4%	10.8%
Chewing tobacco	1.3%	3.3%	1.5%	1.4%
Electronic smoking systems (vape, juul, etc.)	5.3%	13.3%	3.1%	3.6%
Marijuana products (smoked, vaped, or edibles)	14.1%	30.0%	9.4%	8.1%
% of tobacco users or smokers who want to quit	83.9%	62.5%	67.5%	87.5%
Substance use in the household				
Opioids not as prescribed (oxycodone, heroin, morphine, methadone, codeine, etc.,)	5.0%	3.3%	4.4%	5.9%
Amphetamine type stimulants (meth, speed, diet pills, ecstasy, etc.)	2.2%	10.0%	2.5%	6.0%
Any other street drug	1.3%	3.3%	1.9%	3.0%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Youth Healthcare Access				
Unmet Medical Care need	11.8%	7.1%	12.1%	2.8%
My children needed Dental Care last year	68.4%	73.3%	78.0%	70.3%
My children did not need Dental Care last year	31.6%	26.7%	22.0%	29.7%
Unmet Dental Care need	2.6%	8.3%	27.1%	0.0%
Unmet Mental Health Care need	11.1%	25.0%	41.7%	14.3%
Number of issues with youth access to care				
none	65.9%	71.4%	82.3%	65.6%
1 issue	27.6%	14.3%	12.5%	28.3%
2 ore more issues	6.6%	14.3%	5.2%	6.2%
Where Youth went for Mental Health Care				
Their primary care doctor's office	40.9%	100.0%	33.3%	25.0%
Mental Health clinic	0.0%	0.0%	0.0%	0.0%
School counselor	0.0%	0.0%	0.0%	0.0%
Phone, Online, texting, or video chat service	0.0%	0.0%	50.0%	0.0%
Other	9.1%	0.0%	16.7%	75.0%
Unmet Developmental Care need	9.4%	33.3%	75.0%	4.5%
Chronic Conditions in Youth				
None	72.4%	90.5%	84.6%	73.4%
At least 1 physical condition	21.0%	4.8%	12.6%	17.4%
At least 1 behavioral condition	6.6%	4.8%	2.8%	9.3%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Housing Status				
Stable housing	68.7%	66.7%	78.2%	70.3%
Have housing but worried about losing it	8.2%	13.3%	10.1%	14.6%
Staying in a Hotel	0.3%	0.0%	0.0%	0.0%
Staying with Friends or family	8.5%	13.3%	3.8%	4.3%
Shelter, car or on the street	0.9%	0.0%	0.0%	0.0%
Other	11.7%	10.0%	6.4%	10.1%
Households paying >50% of income on housing	30.3%	40.0%	28.9%	24.9%
Food Insecure	37.7%	50.0%	30.6%	30.3%
Households went without the following because of lack of money				
Food or meals	17.7%	23.3%	15.4%	9.3%
Utilities or phone	17.0%	30.0%	14.1%	10.8%
Transportation	18.7%	26.7%	15.0%	16.0%
Clothing	18.0%	13.3%	14.8%	10.8%
Housing	8.9%	20.0%	4.6%	5.7%
Childcare	7.3%	16.7%	5.3%	10.2%
Social activities	26.9%	33.3%	28.7%	24.3%
Exercise or sports	18.6%	33.3%	17.3%	18.2%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Number of resources gone without because of lack of money (excluding social and exercise)				
None	68.3%	53.3%	69.3%	74.7%
1 to 2	15.9%	26.7%	16.1%	14.6%
3 or more	15.8%	20.0%	14.5%	10.7%
Household went without the following because of no transportation or distance too far				
Food or meals	7.9%	13.3%	6.9%	4.3%
Healthcare	10.5%	16.7%	13.1%	6.5%
Childcare	6.1%	13.3%	2.8%	3.6%

	Diverse Communities	Seasonal Farmworkers	Caregivers	Parents with children 0-5
Trust and belonging in the community				
People are willing to help each other	85.7%	80.0%	87.5%	87.8%
People can be trusted	73.2%	73.3%	80.4%	78.5%
Adults watch out that children are safe and do not get in trouble	76.3%	72.4%	81.2%	79.7%
I feel safe here	88.8%	80.0%	91.8%	90.3%
Insufficient social supports	24.5%	21.4%	34.9%	23.8%
Caregivers				
% of Caregivers supporting adults	17.8%	14.3%	100.0%	14.2%
Caregivers who feel they do not have all the support they need	59.6%	80.0%	48.2%	50.0%
Traumatic experiences of community members				
Witnessed or experienced violence	44.0%	46.4%	50.8%	46.9%
Made to do something sexual that you did not want to do	20.8%	25.0%	19.4%	21.1%
Physically hurt or threatened by an intimate partner	26.9%	22.2%	27.1%	22.3%
Number of traumatic events:				
None	22.0%	33.3%	18.3%	14.5%
1 to 2	19.1%	20.0%	21.5%	28.0%
3 to 4	15.2%	10.0%	13.5%	14.2%
5 to 8	27.9%	13.3%	29.5%	25.8%
9 or more	15.9%	23.3%	17.1%	17.6%
% still impacted some or a lot by trauma	61.3%	58.6%	68.8%	61.6%
% of those who experienced unfair treatment some, most or all the time because of race, ethnicity, gender or sexual orientation	61.8%	48.3%	39.6%	36.8%
% of those who witnessed others receiving unfair treatment because of race, ethnicity, gender or sexual orientation	75.3%	53.3%	67.3%	71.5%
% who do not know where to refer someone who is at risk for suicide	37.4%	33.3%	24.9%	33.1%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Age				
18 to 39 years	29.7%	1.8%	22.0%	49.3%
40 to 64 years	42.6%	10.9%	55.1%	42.0%
65 to 79 years	19.8%	65.3%	16.2%	7.2%
80+ years	7.8%	22.1%	6.7%	1.6%
Ethnicity and Race				
Hispanic or Latino/Latina/Latinx	19.4%	5.1%	16.2%	33.2%
White	83.5%	87.5%	84.7%	74.5%
Black or African American	0.9%	0.0%	0.6%	1.0%
Asian or Asian American	2.6%	1.3%	1.9%	4.6%
Native Hawaiian or Other Pacific Islander	0.0%	0.0%	0.0%	0.0%
American Indian or Alaska Native	6.3%	4.2%	7.5%	3.9%
Do not know or not sure	1.2%	0.3%	2.0%	2.0%
Other	4.5%	2.5%	4.9%	2.9%
What language do you speak best				
English	87.1%	96.4%	87.2%	77.2%
Spanish	9.3%	2.2%	8.0%	20.7%
Other	3.6%	1.4%	4.8%	2.2%
What language do you read and write best				
English	87.1%	96.4%	89.7%	74.2%
Spanish	10.2%	2.7%	7.6%	23.7%
Other	2.6%	0.9%	2.7%	2.1%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Adult Insurance				
No Medical Care Ins for some or all 12 months	19.2%	6.5%	10.5%	90.1%
No Dental Care Ins for some or all 12 months	50.6%	59.9%	36.0%	87.5%
No Vision Care Ins for some or all 12 months	55.4%	53.5%	50.1%	91.1%
No Long-term Care Ins for some or all 12 months	68.7%	69.6%	66.0%	91.8%
Location of Non-Emergency care				
A Tribal Clinic	1.1%	0.0%	0.7%	0.0%
A VA Clinic	1.0%	1.3%	1.3%	0.0%
A hospital emergency room	1.1%	1.5%	0.4%	2.3%
An urgent care clinic	0.0%	0.0%	0.0%	0.0%
A Primary Care Clinic	84.5%	88.5%	81.6%	76.2%
Health Department	0.8%	0.0%	1.2%	2.3%
A Mental Health clinic	1.8%	2.6%	2.7%	10.1%
Other	8.5%	5.6%	10.2%	9.1%
I don't have a place to go	1.2%	0.6%	1.8%	0.0%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Adult Healthcare Access				
Unmet Medical Care need	14.1%	2.2%	9.7%	46.7%
Unmet Dental Care need	41.0%	23.1%	39.5%	54.6%
Unmet Mental Health Care need	26.6%	27.5%	24.9%	37.5%
Number of issues with adult access to care				
None	22.6%	32.5%	29.8%	0.0%
1 issue	32.6%	40.6%	32.7%	0.0%
2 issues	18.1%	19.4%	20.8%	3.6%
3 or more issues	26.7%	7.5%	16.8%	96.4%
Where adults went for Mental Health Care				
My primary care doctor's office	40.4%	20.7%	38.9%	0.0%
Mental Health clinic	32.5%	37.9%	37.7%	0.0%
VA Clinic	4.4%	0.0%	3.9%	0.0%
Phone, Online, texting, or video chat service	5.1%	6.2%	0.0%	50.0%
Other	17.6%	35.2%	19.5%	50.0%
Chronic conditions in Adults				
No chronic conditions	23.9%	18.2%	25.2%	51.4%
At least 1 physical condition	30.4%	49.0%	23.8%	24.0%
At least 1 behavioral condition	10.0%	2.8%	11.5%	16.7%
At least 1 behavioral and 1 physical condition	35.7%	30.0%	39.5%	7.8%
A lot of difficulty or cannot do the following:				
Seeing, even if wearing glasses	9.6%	6.6%	6.5%	8.5%
Hearing, even if using a hearing aid	6.4%	8.2%	8.1%	1.0%
Walking or climbing steps	14.1%	12.4%	14.6%	5.6%
Remembering or concentrating	5.2%	4.8%	7.6%	1.0%
Self-care, such as washing or dressing	2.7%	1.6%	2.2%	1.0%
Communicating, understanding, or being understood	2.9%	1.7%	2.3%	1.0%
Tobacco and marijuana Adult personal use				
Smoking tobacco (cigarette, cigar, etc.)	28.7%	7.8%	27.8%	27.0%
Chewing tobacco	3.3%	1.4%	3.5%	2.9%
Electronic smoking systems (vape, juul, etc.)	6.5%	0.9%	7.0%	7.8%
Marijuana products (smoked, vaped, or edibles)	21.8%	9.0%	23.0%	26.2%
% of tobacco users or smokers who want to quit	59.0%	51.2%	52.2%	69.2%
Substance use in the household				
Opioids not as prescribed (oxycodone, heroin, morphine, methadone, codeine, etc.,)	6.7%	2.3%	8.6%	2.9%
Amphetamine type stimulants (meth, speed, diet pills, ecstasy, etc.)	5.4%	1.2%	6.4%	2.0%
Any other street drug	2.7%	0.7%	3.3%	2.9%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Youth Healthcare Access				
Unmet Medical Care need	5.2%	0.0%	5.0%	4.0%
My children needed Dental Care last year	79.1%	0.0%	76.9%	66.1%
My children did not need Dental Care last year	20.9%	100.0%	23.1%	33.9%
Unmet Dental Care need	10.8%	0.0%	13.4%	5.0%
Unmet Mental Health Care need	22.1%	0.0%	28.3%	16.7%
Number of issues with youth access to care				
none	80.0%	93.0%	77.8%	71.3%
1 issue	13.6%	2.6%	16.1%	14.5%
2 ore more issues	6.4%	4.4%	6.2%	14.2%
Where Youth went for Mental Health Care				
Their primary care doctor's office	33.3%	0.0%	35.7%	50.0%
Mental Health clinic	0.0%	0.0%	0.0%	0.0%
School counselor	17.2%	0.0%	26.3%	0.0%
Phone, Online, texting, or video chat service	15.6%	0.0%	23.7%	0.0%
Other	33.9%	0.0%	14.3%	0.0%
Unmet Developmental Care need	26.7%	0.0%	22.8%	25.0%
Chronic Conditions in Youth				
None	80.3%	96.8%	78.3%	77.9%
At least 1 physical condition	15.2%	3.3%	17.0%	19.5%
At least 1 behavioral condition	4.5%	0.0%	4.8%	2.6%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Housing Status				
Stable housing	64.0%	83.8%	63.7%	72.6%
Have housing but worried about losing it	16.1%	4.8%	17.2%	6.9%
Staying in a Hotel	0.6%	0.0%	0.9%	0.0%
Staying with Friends or family	7.5%	2.7%	6.9%	8.8%
Shelter, car or on the street	3.4%	0.0%	4.4%	1.0%
Other	9.4%	5.9%	9.5%	9.8%
Households paying >50% of income on housing	52.5%	24.7%	47.4%	53.0%
Food Insecure	47.5%	12.2%	49.8%	49.5%
Households went without the following because of lack of money				
Food or meals	17.9%	2.3%	21.3%	16.4%
Utilities or phone	16.3%	2.9%	16.8%	18.3%
Transportation	25.6%	7.1%	24.9%	22.0%
Clothing	18.8%	4.5%	19.0%	18.1%
Housing	8.3%	0.5%	8.3%	12.7%
Childcare	6.0%	0.0%	4.3%	6.9%
Social activities	35.7%	16.4%	29.1%	36.4%
Exercise or sports	21.1%	6.2%	21.3%	29.1%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Number of resources gone without because of lack of money (excluding social and exercise)				
None	63.1%	90.0%	64.2%	70.2%
1 to 2	22.1%	8.3%	19.6%	12.5%
3 or more	14.8%	1.7%	16.2%	17.3%
Household went without the following because of no transportation or distance too far				
Food or meals	9.7%	3.3%	10.6%	10.8%
Healthcare	15.0%	4.6%	16.5%	17.3%
Childcare	3.0%	0.6%	3.0%	6.9%

	200% FPL or lower	Medicare	Medicaid/ Dual-eligible	Uninsured
Trust and belonging in the community				
People are willing to help each other	83.6%	94.6%	80.9%	80.3%
People can be trusted	66.9%	88.9%	69.7%	66.5%
Adults watch out that children are safe and do not get in trouble	67.6%	83.5%	69.5%	73.9%
I feel safe here	84.1%	97.1%	81.8%	83.2%
Insufficient social supports	41.8%	31.7%	37.1%	30.6%
Caregivers				
% of Caregivers supporting adults	20.0%	19.6%	16.7%	9.6%
Caregivers who feel they do not have all the support they need	45.5%	46.3%	40.5%	60.0%
Traumatic experiences of community members				
Witnessed or experienced violence	53.1%	28.7%	58.8%	55.7%
Made to do something sexual that you did not want to do	30.0%	12.8%	34.5%	23.3%
Physically hurt or threatened by an intimate partner	37.9%	11.6%	41.8%	30.4%
Number of traumatic events:				
None	15.6%	20.4%	18.8%	18.0%
1 to 2	21.3%	30.1%	14.2%	24.2%
3 to 4	12.7%	22.0%	12.6%	4.9%
5 to 8	20.8%	19.0%	23.8%	21.4%
9 or more	29.7%	8.6%	30.6%	31.5%
% still impacted some or a lot by trauma	77.2%	60.1%	78.6%	65.1%
% of those who experienced unfair treatment some, most or all the time because of race, ethnicity, gender or sexual orientation	40.0%	22.7%	41.5%	35.4%
% of those who witnessed others receiving unfair treatment because of race, ethnicity, gender or sexual orientation	59.5%	55.1%	65.1%	64.1%
% who do not know where to refer someone who is at risk for suicide	35.9%	33.6%	31.0%	52.8%

Appendix F – References to the Consumer Health Survey

In 2019, we applied plain language best practices to both the English and Spanish versions of the survey. In addition, we localized the survey to have individual clinic organizations listed by name when identifying Primary Care and Mental Health services. As a result, we had 3 variations to the survey to allow for organization-specific listings.

The 6 resulting survey variations included:
- Columbia Gorge region Oregon West English
- Columbia Gorge region Oregon West Spanish
- Columbia Gorge region Oregon East English
- Columbia Gorge region Oregon East Spanish
- Columbia Gorge region Washington English
- Columbia Gorge region Washington Spanish

All 6 versions can be found at www.cghealthcouncil.org/documents

As we compared data gathered through a variety of sources, we found the County Health Rankings information to match closely with the regionally conducted mailed consumer survey efforts. However, neither data gathering approaches were successful in reaching vulnerable populations. The hand-fielded surveys continue to provide a clearer line of sight for very low-income community members and for Diverse Communities.

Appendix G – Consumer Survey Methods

As part of the Regional Community Health Assessment, the Columbia Gorge Health Council contracts with Providence Center for Outcomes Research and Education (CORE) to conduct a consumer health survey. The purpose of the community health survey is to 1) use a representative population sample and mail-based survey to provide statistically valid estimates of health and health needs throughout the community, including needs related to the social determinants of health; and 2) to supplement the mailed survey with *hand-fielded* surveys targeted toward communities of special interest, particularly those likely to be underrepresented in the mail survey.

The survey was based on the same form used in the 2016 Community Health Assessment. Most survey items were selected from nationally validated tools during the 2016 design process; only minor changes were implemented in the 2019 survey in order to preserve continuity of findings. Surveys were available in English and Spanish; Spanish translation was performed by a certified translator and all materials underwent plain-language review. The mail survey was fielded via a multi-stage mailing protocol supported by automated phone reminder calls.

Details on the sampling a response rates can be found at www.cghealthcouncil.org/documents

Appendix H – Top Emergency Room Diagnosis

Chief Complaints	Total visits	% of Total
Abdominal pain	579	14.12%
Chest pain	536	13.07%
Nausea, vomiting and/or diarrhea	437	10.65%
Head injury	287	7.00%
Back pain	191	4.66%
Acute upper respiratory infection, unspecified	175	4.27%
Urinary tract infection	156	3.80%
Dizziness and giddiness	155	3.78%
Fever	154	3.75%
Headache	151	3.68%
Fainting	136	3.32%
Viral infection, unspecified	134	3.27%
Tooth pain, abscess or other teeth issues	114	2.78%
Encounter for screening, unspecified	113	2.75%
Sore throat	112	2.73%
Shortness of breath	86	2.10%
Migraine	74	1.80%
Motor vehicle accident	71	1.73%
Fall	69	1.68%
Person with feared health complaint in whom no diagnosis is made	52	1.27%
Flu-like symptoms	44	1.07%
Chronic obstructive pulmonary disease with (acute) exacerbation	34	0.83%
Unspecified convulsions	31	0.76%
Nosebleed	29	0.71%
Alcohol use	28	0.68%
Kidney stones	28	0.68%
Bronchitis	26	0.63%
Palpitations	25	0.61%
Mental Health	21	0.51%
Trouble breathing	10	0.24%
Cough	9	0.22%
Weakness	7	0.17%
Atypical measles syndrome	7	0.17%
Dehydration	7	0.17%
Blood in urine	7	0.17%
Seizure	7	0.17%

Appendix I – Reference to Collaborative Agreement

The Community Advisory Council of the Columbia Gorge Health Council ("CGHC") and the cohort member have endorsed the following principles of collaboration:

- A collaborative approach to the CHA and the CHIP is better for our region, yielding more accurate and more actionable products, as community providers agree on the needs within our region and communities and as we align our abilities to address those needs together.
- A collaborative approach to the CHA and CHIP will maximize collective resources available for improving health in the region.
- A collaborative approach to the CHA and CHIP must be truly collaborative, requiring commitments of cash or in-kind resources from all participants who would use it to satisfy a regulatory requirement.
- Most importantly, we affirm that our common effort is grounded in commitments to excellence, equity and inclusivity as we develop strengths, address health disparities, and improve systems in our region, together. Our collaboration empowers us to better fulfill each of our respective missions, and thus to advance a culture of health in the Mid-Columbia.

A full copy of the MOU can be found at www.cghealthcouncil.org/documents