# COVID-19 Telehealth Partner Toolkit Email Templates

These email templates can be used to share information about the COVID-19 Telehealth program with partners, families, individuals, and others who may benefit from access to antiviral treatments. Please note these are suggested email copy only.

Email #1: Antiviral Treatment Program

Audience:End-users/patients

Subject line:Washington State Department of Health COVID-19 Telehealth Treatment Program

Body copy:

Hi [first name],

The Washington State Department of Health, in partnership with [Color Health](https://www.color.com/covid19), is excited to announce its free COVID-19 treatment program.

If you test positive for COVID-19 and think you might be eligible for oral antiviral treatment, follow the below steps to see whether treatment may be right for you. Here’s how it works:

Step 1:To begin the process online, go to the [Free Telehealth for COVID-19 Treatment page](https://doh.wa.gov/emergencies/covid-19/treatments/free-telehealth) on the DOH website.

Step 2:Follow the instructions and either call the DOH hotline or complete a brief intake form.

Step 3: If the information provided indicates you may be eligible for treatment, you will be given video link for consultation with a health care provider.

Step 4:After receiving your telehealth consultation, if treatment is appropriate for you, you will receive a prescription for either free home delivery or pharmacy pickup.

Thank you,

Email #2: Antiviral Treatment Program reminder

Audience: End-users/patients

Subject line:Test positive for COVID-19? Find out whether treatment may be right for you.

Body copy:

Hi [first name],

The Washington State Department of Health, in partnership with [Color Health](https://www.color.com/covid19), has a free statewide COVID-19 treatment program.

If you test positive for COVID-19, you may be eligible for treatment. You can find out by starting a

[free telehealth visit here.](https://doh.wa.gov/emergencies/covid-19/treatments/free-telehealth) If the doctor prescribes treatment, you can pick it up at a nearby pharmacy

or have it delivered to your home.

Keep up to date with the latest information about DOH’s [free telehealth for COVID -19 treatment](https://doh.wa.gov/emergencies/covid-19/treatments/free-telehealth).

Thank you,

Email #3: Antiviral Treatment Program information

Audience:Partners/community groups

Subject line: Washington State Department of Health COVID-19 Treatment

Program information

Body copy:

Hi [first name],

The Washington State Department of Health, in partnership with [Color Health,](https://www.color.com/covid19) has a free COVID-19 treatment program. This means that if you or your community members

test positive for COVID-19, you may be eligible to receive treatment. Here’s how it works:

Step 1:To begin the process online, go to the [Free Telehealth for COVID-19 Treatment page](https://doh.wa.gov/emergencies/covid-19/treatments/free-telehealth) on the DOH website.

Step 2:Follow the instructions and either call the DOH hotline or complete a brief intake form.

Step 3: If the information provided indicates you may be eligible for treatment, you will be given video link for consultation with a health care provider.

Step 4:After receiving your telehealth consultation, if treatment is appropriate for you, you will receive a prescription for either free home delivery or pharmacy pickup.

Feel free to use any of the outreach materials contained in the attached COVID-19 Telehealth Toolkit to alert your community about this program. You may also contact DOH telehealth partner [Color Health](https://www.color.com/covid19) to schedule a live walk through of the online, telehealth experience.

Keep up to date with the latest information about DOH’s [free telehealth for COVID -19 treatment](https://doh.wa.gov/emergencies/covid-19/treatments/free-telehealth).

Thank you,