

## Electronic Test Ordering & Results Portal

The Washington State Department of Health Public Health Laboratories (WAPHL) has recently adopted a new Electronic Test Ordering and Results test ordering portal (ETOR). ETOR systems allow users to order tests electronically, review test results, and share patient test results instantly. These systems also enable standardized health information (clinical information, patient demographics, test orders, test results, etc.) across different facilities and healthcare providers to be directly exchanged in compliance with the Health Insurance Portability and Accountability Act (HIPAA).

The WAPHL has recently implemented an ETOR system called Lab Web Portal (LWP); by iConnect Consulting. There are many benefits to utilizing LWP for both the submitter and WAPHL.

Here are some of the advantages:

- Patient health information is secured through a secure portal (Secure Access Washington) with multi-factor authentication.
- Reduce time required to order tests.
- User-friendly and navigable user dashboard.
- Ability to track specimen status through test ordering process.
- WAPHL can monitor the test orders volumes and ensure proper staffing needs.
- Single test and batch uploading.
- Reduce the use of paper-based test orders and reports.
- Comprehensive test order error recognition system - LWP can identify errors within the test order form to be corrected by the submitter prior to final submission.
- Reduce workload:

- o Patient demographic data saved for patients for future test orders.
- o Ability to save previous batch order test templates to be updated and resubmitted.
- Decrease the risk of errors in manual data entry and result reporting.
- Options for immediate submitter notification of test results or scheduled notification preferences

LWP aligns with the Washington State Department of Health's mission to protect and improve the health of all people in Washington State with reduced errors in test ordering, testing reporting, and enhance the interoperability between healthcare facilities and the WAPHL.

For questions about LWP enrollment, please contact the WADOH Compliance and Quality Improvement Team:  
Email us at: [cqiteam@doh.wa.gov](mailto:cqiteam@doh.wa.gov)  
Or call us at: (206)418-5644

continued on page 2

### Inside This Issue

- 1 Electronic Test Ordering & Results Portal
- 2 Calendar of Events

### Practice Guidelines

The following practice guidelines have been developed by the Clinical Laboratory Advisory Council. They can be accessed at the [LQA website](#).

- |                           |                       |
|---------------------------|-----------------------|
| Acute Diarrhea            | Lipid Screening       |
| Anemia                    | PAP Smear Referral    |
| ANA                       | Point-of-Care Testing |
| Bioterrorism Event Mgmt   | PSA                   |
| Bleeding Disorders        | Rash Illness          |
| Chlamydia                 | Red Cell Transfusion  |
| Diabetes                  | Renal Disease         |
| Group A Strep Pharyngitis | STD                   |
| Group B Streptococcus     | Thyroid               |
| Hepatitis                 | Tuberculosis          |
| HIV                       | Urinalysis            |
| Infectious Diarrhea       | Wellness              |
| Intestinal Parasites      |                       |

2 ELABORATIONS

*ELABORATIONS* is a free bi-monthly publication of the Washington State Department of Health (DOH) Public Health Laboratories (PHL) and Office of Laboratory Quality Assurance (LQA).

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**Website access:**

[Department of Health  
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**Calendar of Events**

**Training Classes:**

- 2023 Northwest Laboratory Symposium (NWMLS)**  
**October (date TBA) Virtual**
- 2023 30th Annual Clinical Laboratory Conference**  
**November (date TBA)**

Contact information for the events listed above can be found on page 2. The Calendar of Events is a list of upcoming conferences, deadlines, and other dates of interest to the clinical laboratory community. If you have events that you would like to have included, please mail them to *ELABORATIONS* at the address on page 2. Information must be received at least one month before the scheduled event. The editor reserves the right to make final decisions on inclusion.



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