

How to "disable" Pop-Up Blockers on your Computer Toolbars

Pop-up Blockers are designed to block unwanted pop-ups such as advertisements. If they are "enabled" on your computer, they also prevent you from viewing some Sentry Internet features you need to access data and to navigate the Web site.

If you have pop-up blockers enabled, you will need to disable them on each toolbar you have installed on your computer. For instance, if you have Internet Explorer as your browser and also have the Google toolbar installed, you will need to disable the pop-up blocker on both toolbars.

Here are instructions for disabling pop-up blockers for browsers like Internet Explorer, Mozilla Firefox, Netscape and Search engine toolbars like Google, Yahoo and MSN. Some toolbars may give you the option to always view the Sentry Internet Web Site with the pop-up blocker disabled, but leave it enabled for all other Web sites you visit.

Internet Explorer Toolbar

To view Sentry Internet correctly you need to "disable" pop-up blockers. Here's how to disable the pop-up blocker on all web sites you visit using Internet Explorer as your browser.

1. Choose the "Tools" option and highlight "Pop-Up Blocker."
2. If the pop-up blocker is already disabled on your computer you will see "Turn on Pop-up Blocker" and you don't need to make any changes. (If you click on this option it will enable the pop-up blocker).
3. If the pop-up blocker is enabled on your computer you will see two choices when you highlight "Pop-Up Blocker" on your toolbar -- "Turn Off Pop-Up Blocker" and "Pop-Up Blocker Settings."
4. Clicking "Turn Off Pop-Up Blocker" will disable it. You are done.

Here's how to disable the pop-up blocker just for Sentry Internet web pages and keep the blocker enabled for other web sites using Internet Explorer.

1. Choose the "Tools" option and highlight "Pop-Up Blocker."
2. If the pop-up blocker is currently enabled you will see two options to choose from: "Turn Off Pop-Up Blocker" and "Pop-Up Blocker Settings." If the pop-up blocker is currently disabled click on "Turn On Pop-Up Blocker" so you can see the "Pop-Up Blocker Settings."
3. Select the "Pop-up Blocker Settings."
4. A window opens. Copy and paste <http://www4.doh.wa.gov/sentryinternet/Intro.aspx> into the first box (Address of Web site to allow).
5. Click on the "Add" tab at right and click on the "Close" tab at the bottom. The pop-up blocker will always be disabled for subsequent visits to this web site.

Mozilla Firefox Toolbar

To view Sentry Internet correctly you need to "disable" the pop-up blocker. Here's how to disable the pop-up blocker on all web sites you visit using Mozilla Firefox as your browser.

1. Choose "Tools" on the Toolbar and select "Options."
2. If the box next to "Block Popup Windows" is unchecked you already have the pop-up blocker disabled. You need to make no changes.
3. If the box next to "Block Popup Windows" is checked, click in it to uncheck the box. Click "ok." You are done.
4. To turn the pop-up blocker back on, complete the steps above and place a check mark in the "Block Popup Window" box. Click "ok."

Here's how to disable the pop-up blocker just for Sentry Internet and keep it enabled for other web sites using Mozilla Firefox.

1. Choose "Tools" on the Toolbar and select "Options."
2. Make sure the "Block Popup Windows" box has a check mark and click on "Exceptions."
3. Copy and paste <http://www4.doh.wa.gov/sentryinternet/Intro.aspx> into the box "Address of web site:"
4. Click "Close" and "ok." The pop-up blocker will always be disabled for subsequent visits to this web site.

Netscape Navigator Toolbar

To view Sentry Internet correctly you need to "disable" pop-up blockers. Here's how to disable the pop-up blocker for just the Sentry Internet web site using the Netscape Navigator Toolbar.

1. Click on the "Security Center" icon on the toolbar.
2. Click on "Popup Blocking."
3. If you see "Popup Blocking Disabled" next to "For this Site" you don't need to make any changes. You are done.
4. If you see "Popup Blocking Enabled" next to "For this Site" click on "For this Site" and place a check mark in the box next to "Allow unrequested pop-up windows." Notice that it now says "Popup Blocking Disabled." X out of this box. You are done. On subsequent visits to this web site the pop-up blocker will always be disabled.
5. To turn the pop-up blocker back on repeat steps above and uncheck the box "Allow unrequested pop-up windows."

Google Toolbar

To view Sentry Internet correctly you need to "disable" the pop-up blocker. Here's how to disable the pop-up blocker on the Google Toolbar.

1. Click on the "Settings" tab at the far right of the Toolbar.
2. Select "Options."
3. Select the "More" tab.
4. If there is a check mark next to "Popups Okay" you don't need to make any changes. You are done.
5. If there is no check mark next to "Popups Okay" click in the box to place a check mark.
6. Click "ok."

Yahoo Toolbar

To view Sentry Internet correctly you need to "disable" the pop-up blocker. Here's how to disable the pop-up blocker on the Yahoo Toolbar.

1. If you do not see the Pop-Up Blocker on your toolbar, click on "settings." Click "Add/edit buttons." Click on the Pop-Up Blocker icon, then click on "Add this button." Then click on "Save Changes."
2. "Pop-Up Blocker" is now on your Yahoo Toolbar.
3. Click on the drop down menu next to "Pop-Up Blocker" on the toolbar.
4. If there is no check mark next to "Enable Pop-Up Blocker," the pop-up blocker is disabled. You don't need to make any changes.
5. If there is a check mark next to "Enable Pop-Up Blocker," the pop-up blocker is enabled. To disable, remove the check mark by clicking on "Enable Pop-Up Blocker."

MSN Toolbar

To view Sentry Internet correctly you need to "disable" the pop-up blocker. Here's how to disable the pop-up blocker on the MSN Toolbar.

1. On the Toolbar you will see "Pop-ups Blocked" or "Pop-ups Allowed" for current status.
2. If there is a red X and "Pop-ups Blocked" appears, click on the X to change status to "Pop-ups Allowed." That's all you need to do.
3. You can also add Sentry Internet to your "allow" list, so you'll only need to change the status once.
4. Click on the drop down menu next to "Pop-ups blocked" or allowed etc."
5. Select "Pop-up Guard Settings."
6. Click on the "Allow List" tab at the top.
7. Copy and paste <http://www4.doh.wa.gov/sentryinternet/Intro.aspx> into the site address box and click "ok."